

VaporDNA Review

As vaping rose in popularity following research affirming its value as an effective smoking cessation aid, the market exploded and was rapidly flooded with manufacturers, middlemen, and vendors. It quickly becomes hard to discern between reputable companies and shady actors with so many options to choose from. Thankfully, we've researched so you don't have to, and compiled this review to help you sift through it all.

The most important question you're probably already asking about our first site, **VaporDNA**, is whether or not it's legit or if you're getting ripped off. Short answer, no, but that's not without some caveats.

First launched in 2013, **VaporDNA** is one of the leading online vape shops selling an impressive selection of e juice, devices, and accessories. In addition to their robust online presence, they feature two retail locations in California, including their flagship store in Torrance and their Huntington Beach location. If you have any questions or concerns, their friendly and knowledgeable staff is always available to help you.

Product Variety

In terms of variety, **VaporDNA** runs the gamut, with e-cigarettes, e-liquids, rebuildable tanks, and all of the accessories you could ever need. Overall, their lineup is quite impressive, with all of the top brands on display. Additionally, they offer an extensive collection of disposables and pod-based systems.

Their most popular device is currently the Suorin Air Ultra-Portable System, an all-in-one pocket mod whose slim casing makes it incredibly convenient, efficient, and sleek. While it may not be ideal for heavy users and cloud chasers, it's perfect for a quick fix on the go. The 2ml fill line doesn't allow users to carry all that much anyway, so this AIO is more of a secondary device. There are over 30 rebuildable tanks for the more seasoned vaper to choose from, most notably being OFRF Gear.

One of **VaporDNA's** most exciting additions is the selection of dry herb vaporizers offered. These are ideal for tobacco, as well as CBD and THC flower. Among their offerings, you have standouts like the Yocan iShred Herbal Vape Pen, an impressive and reliable machine. It's the perfect pick for vapers looking for a more natural flavor thanks to its pure ceramic bowl.

But many vape sites live or die by their selection and availability of e-juices, and **VaporDNA** has one of the largest inventories on the internet. To call their selection massive is almost underselling it. The flavors are incredibly varied and can even be downright creative, from any mint you can imagine to tastes like 7 Pound Up Cake.

Site Functionality

VaporDNA features a simple and easy-to-navigate user interface, with detailed dropdown menus to help you navigate. It features a simple yet bold design that isn't cluttered, and presents information in a way that is easy to follow.

Once you've selected your products, the site takes you through an age check verification that's relatively simple and completely confidential. You can pay for your purchase using Visa, American Express, Mastercard, or Discover. Unfortunately for some, Paypal has yet to be included.

Processing time is between 24 to 72 hours, and they typically respond to any inquiries within 24 hours. They also offer a return and refund period of up to 45 days. Aside from their online store, **VaporDNA** has two physical locations in Huntington Beach and Torrance, California.

Costs

Compared to competitors, **VaporDNA's** prices are often favorable. While there are some exceptions, the difference in cost can often be marginal. The site offers regular promos and discounts to help make things even cheaper. They also have regular clearance sales offering items at a fraction of their average cost.

They also offer a robust rewards program to help you save even further, allowing you to earn coins for your purchases that can be redeemed for discounts off of your orders. You can also earn outright cash discounts for referring friends and other new customers to their website if you're a member.

Customer Service

A majority of online customer reviews have been positive, with glowing reviews about their wide variety, great prices, friendly service, and prompt shipping. Many customers also like that the site recommends what flavor vape juice to buy if you're uncertain.

Most negative feedback came from customers who had shipping issues or ran into problems with their bank internationally. However, there have been instances of customers in the States having some difficulties with shipping. One particularly negative review on Trustpilot came from a Massachusetts customer frustrated complained he'd have better luck driving cross-country to their store than get his order shipped. **VaporDNA's** customer service and support is quick to respond and help through any difficulties you may have, but that appears to only take them so far. They've issued direct apologies to customers who had bad experiences, though that doesn't indicate they did much to rectify the matter. Others have reported the site's unusual willingness to provide refunds beyond the deadline.

Conclusions

For vapers, **VaporDNA** offers an extensive array of devices, mods, rebuildable tanks, and just about everything else you can imagine. Their costs are competitive and often exceptional, and their overall site design is convenient and hassle-free. Customers love their selection and

service, and their remarkable rewards program keeps them coming back for years to come. It should be noted that while some customers have reported exceptionally negative experiences, others have written glowing reviews about their willingness to provide refunds. We hope this vapordna review has helped you know whether or not this is a brand you should look to in the future.