

MySeniorCenter.com

For Lou Walker Senior Center

USER & ADMINISTRATOR’S GUIDE

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Finding the Lou Walker site on MySeniorCenter

The MySeniorCenter application is designed to allow each senior center that uses it to have their own access, in order to manage only their information. This means that in order to access MSC for LWSC, you will need to use our web address, also known as a URL.

To access LWSC's MySeniorCenter site, go to: <https://louwalker.myseniorcenter.net>

Logging In

Your first stop on the MSC site is the log in page. You must log in to perform any activities on the site. If you are not a user or have not received a user name, please contact your Director. You will be connected with one of the LWSC MSC administrators who will create a user profile for you.

The log-in page is the first page you will land on when entering the site. As shown in the image below, there are two fields: USERNAME and PASSWORD. To find your user name (typically your first and last name), click the drop down arrow to the right of the USERNAME field. A list of names will appear; select your name from the list.

After entering your username, type the password you were given or that you created into the PASSWORD field. After entering your password, click the LOG IN button.

After successfully logging in, you will be taken to the main administration screen.

myseniorcenter™ [Contact Support](#)

Please Log In

USERNAME: Sharon Daugherty (dropdown menu)

PASSWORD: [Empty text box]

[Need to reset your password?](#)

Log in

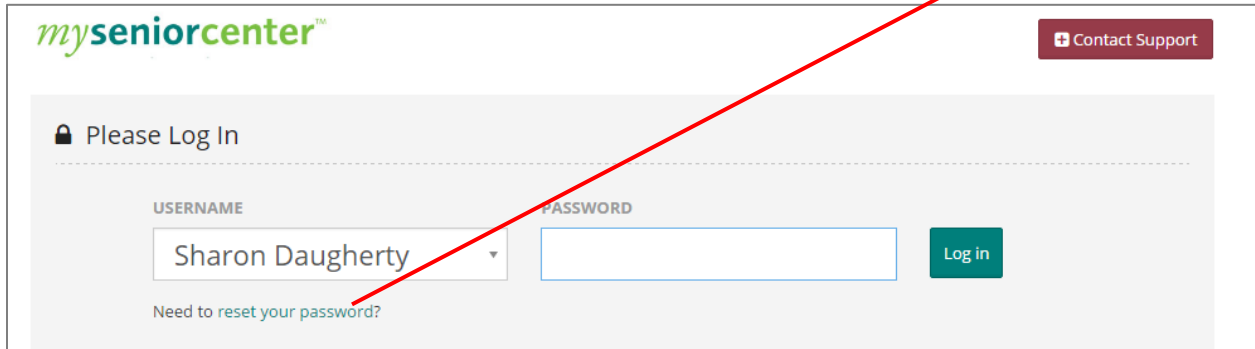
Webinars: [View Schedule](#)
We have 3 sessions a month for new staff members and new directors.
[Click View Schedule above to join a webinar](#)

Daily Tip:
Track Volunteer Details
Track details about a volunteers availability, Interests and Skills
[Previous Tips Here](#)

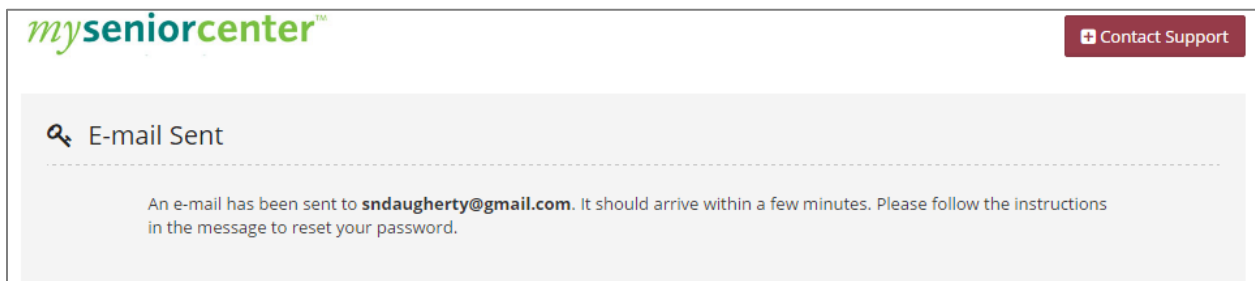
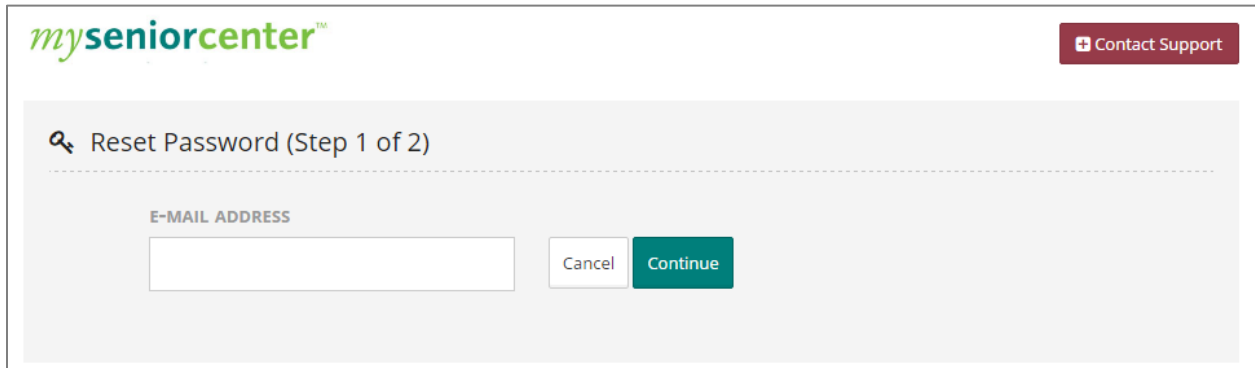
Support:
support@myseniorcenter.com
[Self Help/Tutorials](#)
[Share my Screen](#)

Trouble logging in

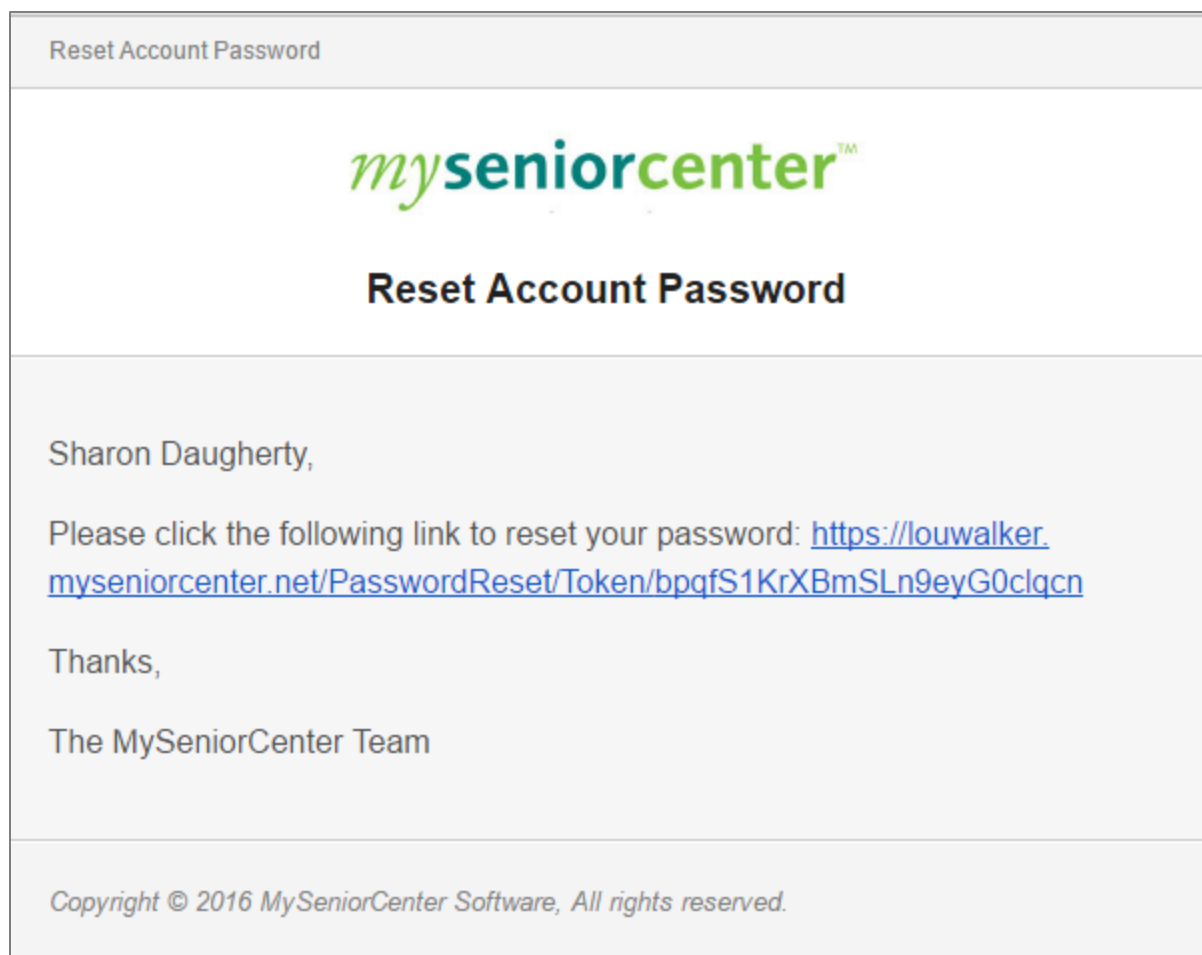
If you cannot find your username, contact your administrator at LWSC to ensure your profile was completely created. If your password is rejected, click the “Need to reset your password?” link.



You will be asked to enter the email address that was used to create your profile (most likely this will be your LWSC email address). After entering your email address, click CONTINUE. You will



You will receive an email with a link to reset your password. Click the link to open a window in MSC that will allow you to reset your password.



In the Reset Password screen, enter a new password. Choose a password that you can remember but that will not be easy for others to figure out (birth dates, addresses etc). A minimum of six characters is required; it is always recommended that passwords be a combination of letters, numbers and symbols.

Enter your new password and click RESET PASSWORD.

my senior center™ [+ Contact Support](#)

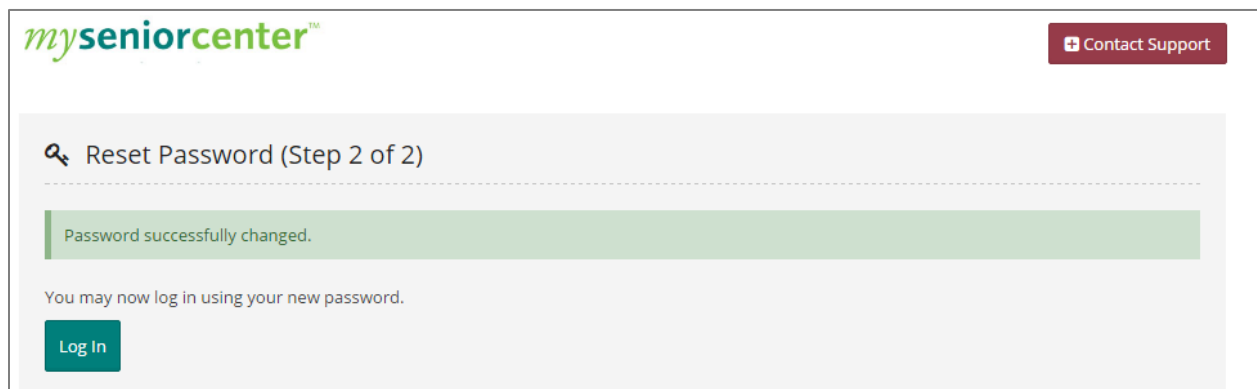
Reset Password (Step 2 of 2)

TOKEN*

NEW PASSWORD*

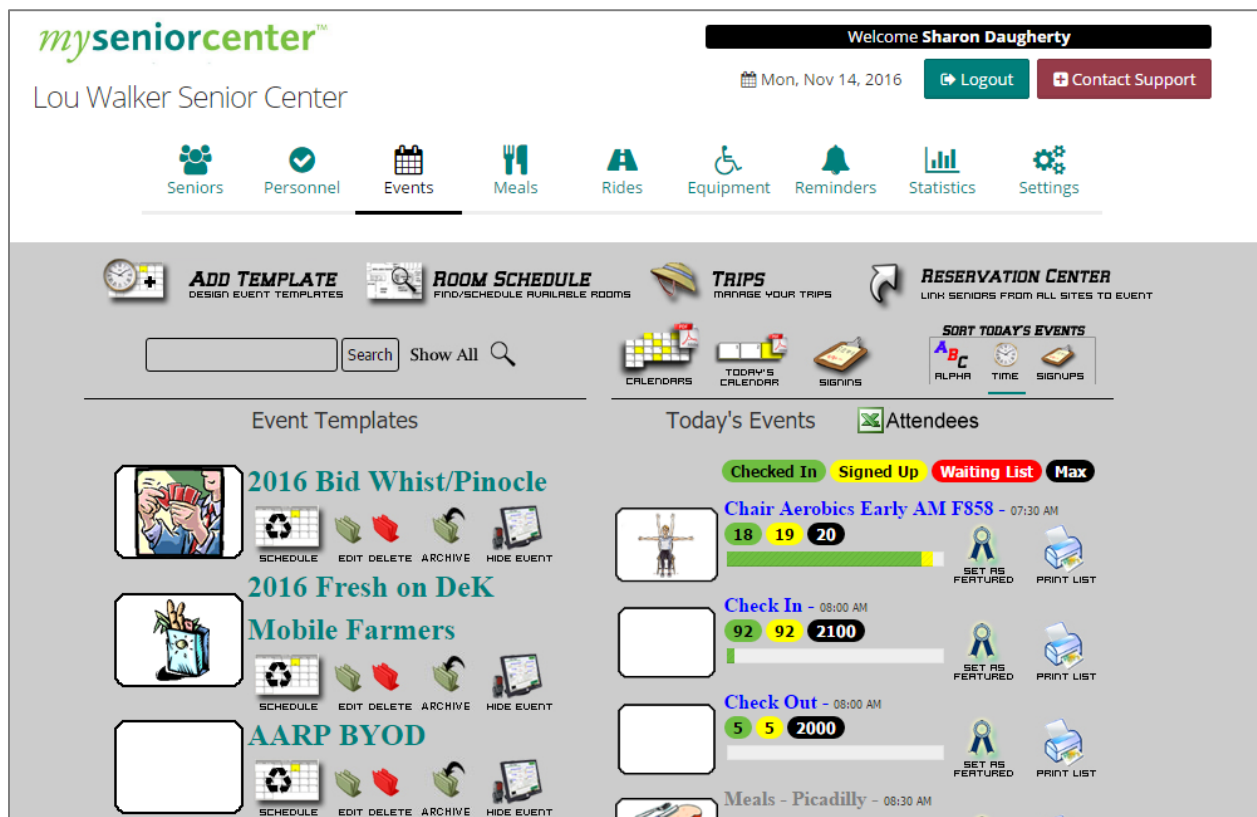
CONFIRM NEW PASSWORD*

Your password is now reset. Click the LOG IN button to log into MSC using your new password.



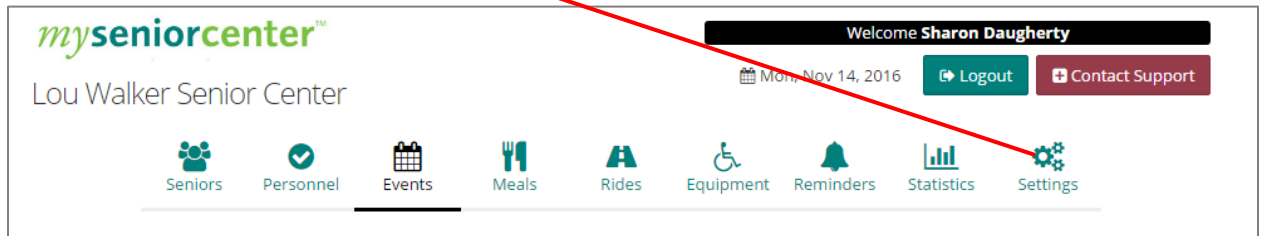
Creating a new MSC user profile

The LWSC landing page displays a menu of the main function areas that MSC offers. Below the menu, the various scheduled classes and events are listed. This allows you to perform several functions from this page. If you are an administrator, this is also where you will begin the user creation process.

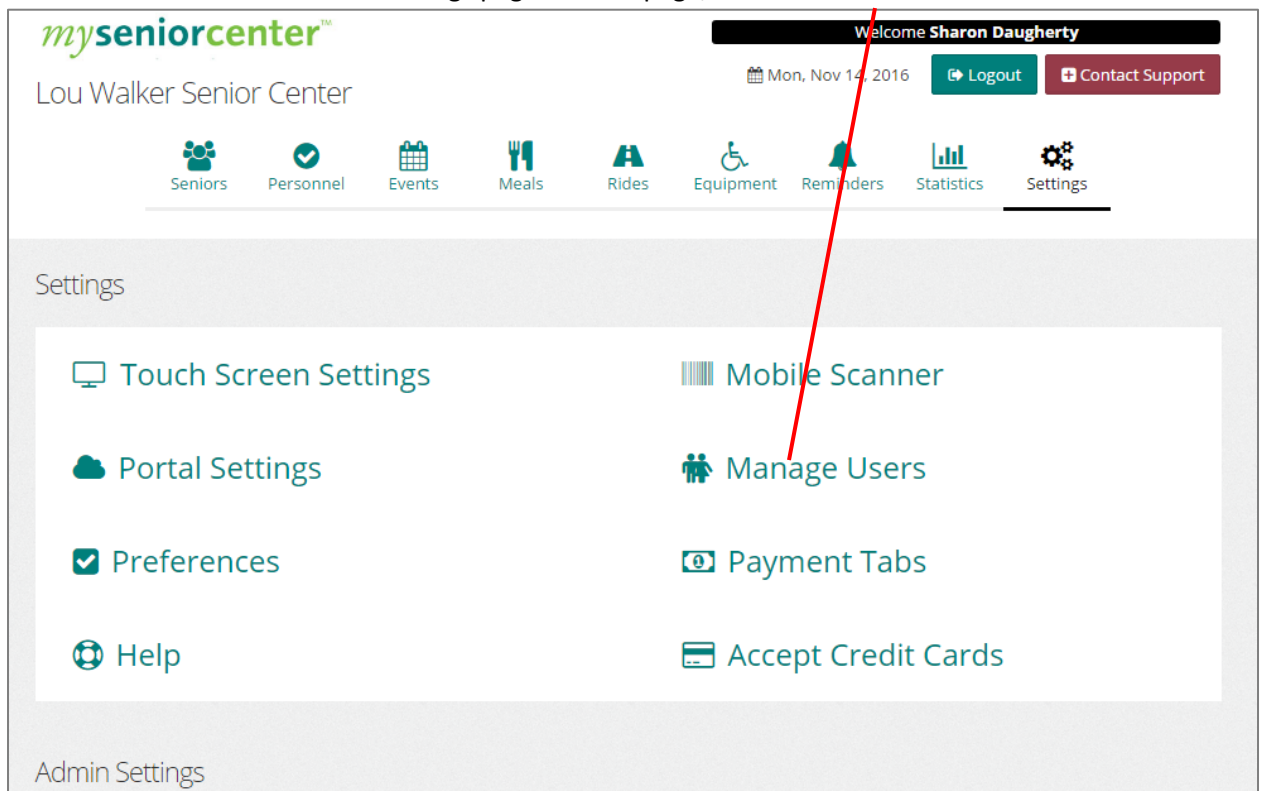


To add a user:

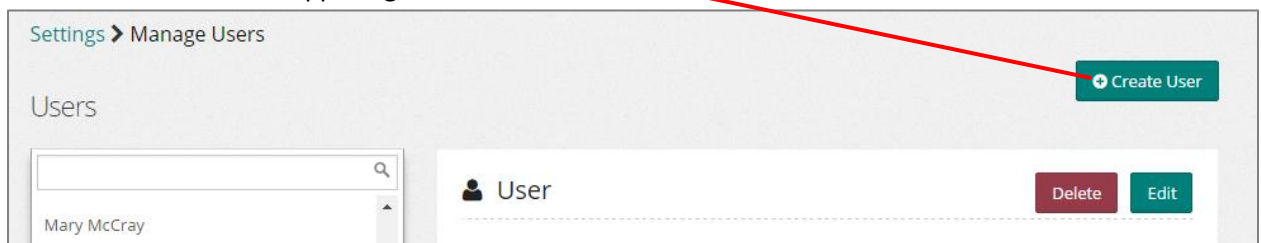
1. Click the SETTINGS Icon on the home screen.



2. You will be taken to the Admin Settings page. On this page, click MANAGE USERS



3. You will be taken to the User Management page, where you can create or edit user information. Click Create User in the upper right corner of the screen.



4. Enter the user's name, title, contact information, and the username and password you create.

The screenshot shows the myseniorcenter™ website interface. At the top, the logo is on the left, and a welcome message "Welcome Sharon Daugherty" is on the right. Below the logo, the text "Lou Walker Senior Center" is displayed. A navigation bar contains icons for Seniors, Personnel, Events, Meals, Rides, Equipment, Reminders, Statistics, and Settings. The "Settings" icon is highlighted. Below the navigation bar, the breadcrumb "Settings > Manage Users" is shown. The main content area is titled "Create User" and includes a form with the following fields: Username*, Title, E-mail address, Phone, New password*, and Confirm new password*. A note "* indicates a required field" is present in the top right of the form area.

5. Below the user's name and password section, you will select the access level of the user. Select Lou Walker Senior Center for all users, to allow them access to the LWSC site on MSC.

Select the role of the user. Each role provides a definition of the functions that role may perform. The available roles are Director, User Manager, Staff, and specific types of Contractors.

The screenshot shows the "Roles" section of the user management interface. It contains three role options, each with a checkbox and a description:

- ☐ **Director**
Directors have unrestricted access to all MySeniorCenter features.
- ☐ **User Manager**
Create, edit and delete user accounts and set user permissions for all sites.
- ☒ **Staff**
Staff members have access to most features (including all features accessible to Contractor roles). If a user is not in this role (or the Director role) they can only access pages accessible to their Contractor roles.

6. Next, select any special functions assigned to the user that may be specific only to certain users. Each function you select will be able to be performed by that user when they sign in under their username and password.

Select the special administrative functions the user may perform. If none, leave blank.

Special	<input type="checkbox"/> Confidential <i>Services created by confidential users cannot be seen by non-confidential users.</i>
Admin	<input type="checkbox"/> Change Center Settings
	<input type="checkbox"/> Event Approval

Next, select any payment processing functions the user may perform. If none, leave blank.

Payments	<input type="checkbox"/> Delete Unpaid Items
	<input type="checkbox"/> Delete Paid Items
	<input type="checkbox"/> Edit Paid Items
	<input type="checkbox"/> Pay Button
	<input type="checkbox"/> Charge Button


Finally, select any event activities the user is authorized to perform. If none, leave blank.

Activities	<input type="checkbox"/> Delete Events
	<input type="checkbox"/> Delete Event Templates
	<input type="checkbox"/> Delete Event Series

After completing all entries and selections for the new User, click SAVE. The new profile is now added to the database, and the user can log in.

Editing User Information

If you have the ability to create users in MSC, you can also edit that user's information as needed. Begin by logging into MSC. Click the SETTINGS icon, and click MANAGE USERS on the menu.



Lou Walker Senior Center

Welcome Sharon Daugherty

Mon, Nov 14, 2016

Logout

Contact Support

Seniors

Personnel

Events

Meals

Rides


Equipment


Reminders


Statistics


Settings


Settings


 Touch Screen Settings


 Portal Settings


 Preferences

 Help

 Mobile Scanner

 Manage Users

 Payment Tabs

 Accept Credit Cards

Admin Settings

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After clicking on the MANAGE USERS link, you will be taken to the Settings page. A list of all registered users is provided in a box on the left side of the screen. Scroll down until you locate the name of the person whose information you wish to edit.

Settings > Manage Users

Create User

Users

ivariityi i nuwara

Marvin Pickett

Mary McCray

Noel Wright

Sandra Fairly

Sharon Daugherty

Sharon Groves-Marsh

Sharyn Hailey

Sylvia Harris

User

Delete Edit

Username*

Sharon Daugherty

Title

Technical Writer

E-mail address

✉ sndaugherty@gmail.com

Phone

📞 678-358-4472

🔑 Password

Edit

Password

★ Permissions

Edit

Site Access

Lou Walker Senior Center

1. When the person's name is clicked, all of the current information under their profile is displayed, including the user's contact information, password, and permissions that have been set for them. Each of these sections also displays an EDIT button.
2. Click the EDIT button in the section you wish to update

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3. A new window will open, displaying the user's information in open fields that can be changed.

The screenshot shows a web interface for managing users. At the top, it says 'Settings > Manage Users'. Below that, it indicates 'Editing User Id: 43 -- Sharon Daugherty'. The main heading is 'User', with a note that '*' indicates a required field. A warning message states: '⚠ This user is currently logged in. If you change this user's Username, you will be logged out.' The form contains four input fields: 'Username*' with the value 'Sharon Daugherty', 'Title' with 'Technical Writer', 'E-mail address' with 'sndaugherty@gmail.com', and 'Phone' with '678-123-4567'. At the bottom right, there are 'Cancel' and 'Save' buttons.

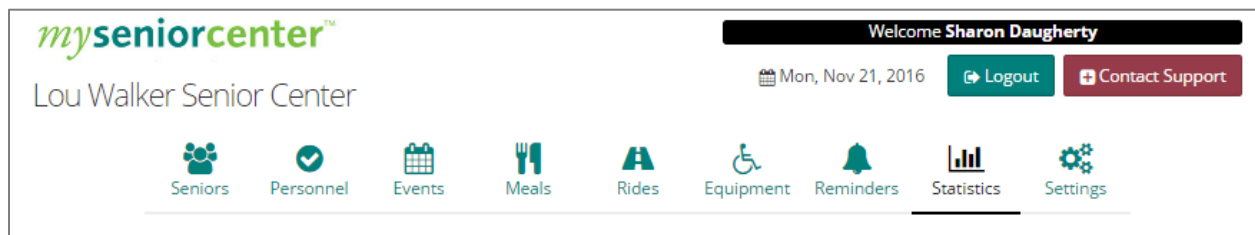
4. Make the desired changes and click SAVE at the bottom of the screen.
NOTE: If you leave the edit screen without clicking SAVE, the updates will not take effect and the system will default to the user's original information.
5. You also have the option of deleting the user altogether, by clicking the DELETE button after the user's name has been selected.

Generating statistics (Reporting)

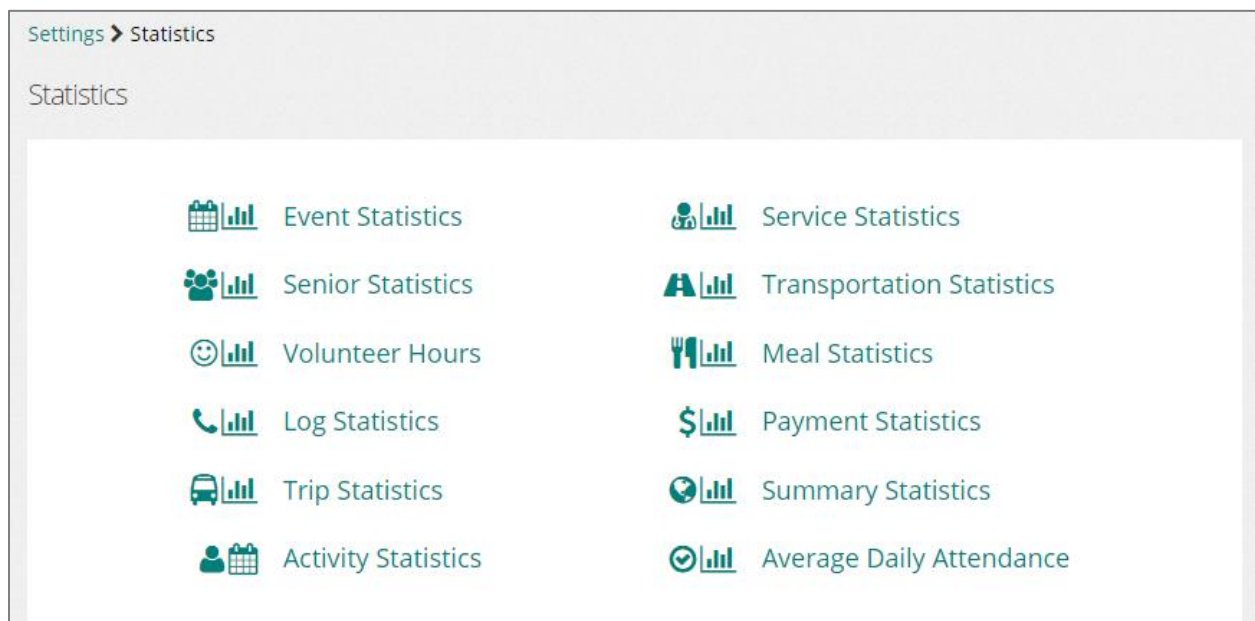
The My Senior Center (MSC) Statistics feature offers several ways to view activity and generate reports. It is important to note that because MSC is a web-based application, and that each center that uses it is unique, there is no set style of built in reports. Statistics can be pulled and exported into a PDF or Excel file, but the data must be manually pulled each time a report needs to be run.

If you desire the same report with specific categories to be run at regular intervals, it will be important to note which data you request when pulling statistics, so that you can repeat these steps each time.

To begin, log into MSC, and click the STATISTICS icon on the top menu.



The Statistics menu will be displayed. Select the category that you need to pull data from.



Clicking on any category will display the same general categories that you can use to create your report, with specific items related to that topic, and the categories you have created in MSC. For this section, we will view the steps to generating EVENT statistics.

1. Click EVENT STATISTICS on the menu
2. The EVENT statistics window will open.

3. The window will offer options that you can select to customize your report.
4. Choose the item you need specific information on:

Close Window Sharon Daugherty

Event Statistics

☒ **Event Statistics**
☐ Event

Occurrences

☐ Days at Center
 Events which took place between 10/01/2016 and 10/31/2016

Today
 Yesterday
 This Week
 Last Week
 This Month
Last Month
 This Year
 Last Year
 This Fiscal Year
 Last Fiscal Year
 Custom Range...

Filters:
 Age: >= 0
 Site(s): All

Generate Statistics

Filters
 Settings
 Columns

5. Next, select the date range that you would like to generate data for. You can select one of the pre-set date ranges, or select CUSTOM RANGE at the bottom of the list.

☐ Days at Center
 Events which took place between 10/01/2016 and 10/31/2016

Filters:

Age: >= 0

Site(s): All

Today
 Yesterday
 This Week
 Last Week
 This Month
Last Month
 This Year
 Last Year
 This Fiscal Year
 Last Fiscal Year
 Custom Range...

Custom Date Range

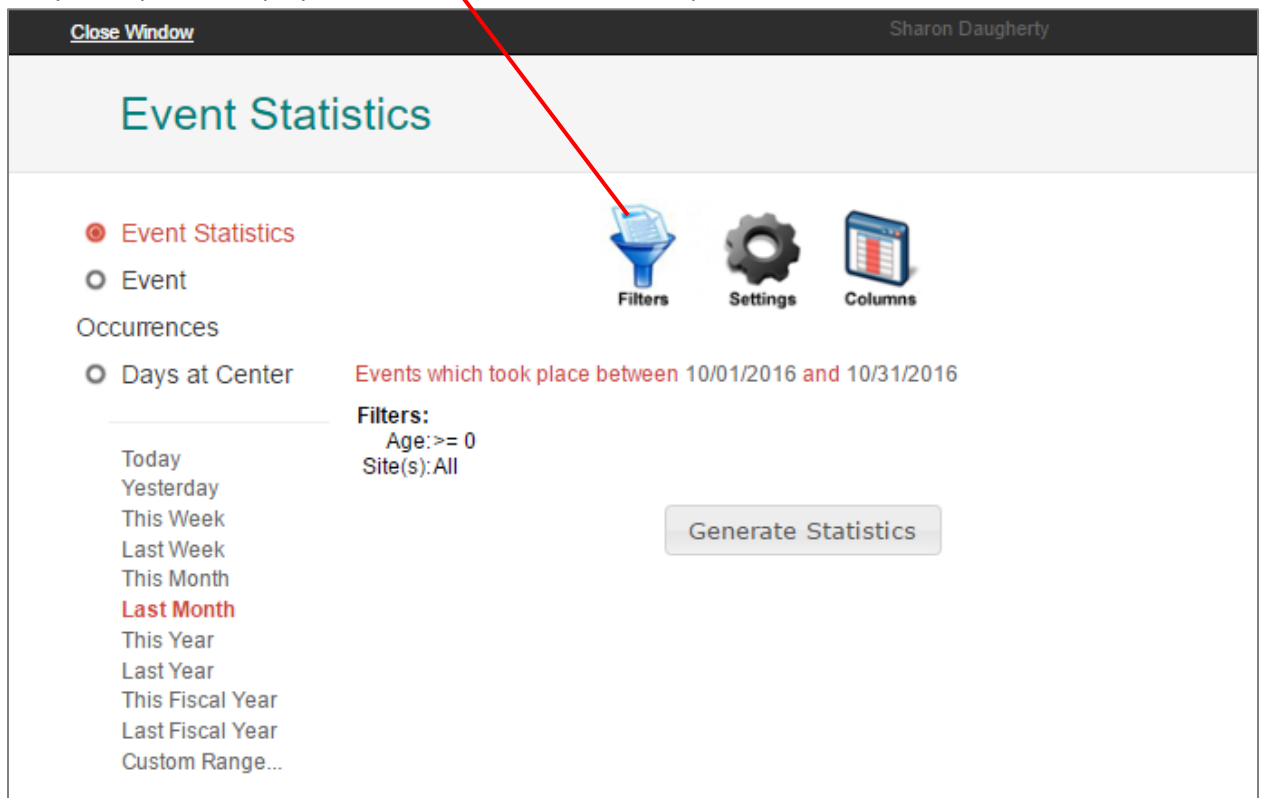
Start Date: 11/13/2016 End Date: 11/19/2016

November 2016

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3		
6	7	8	9	10		
13	14	15	16	17		
20	21	22	23	24	25	26
27	28	29	30			

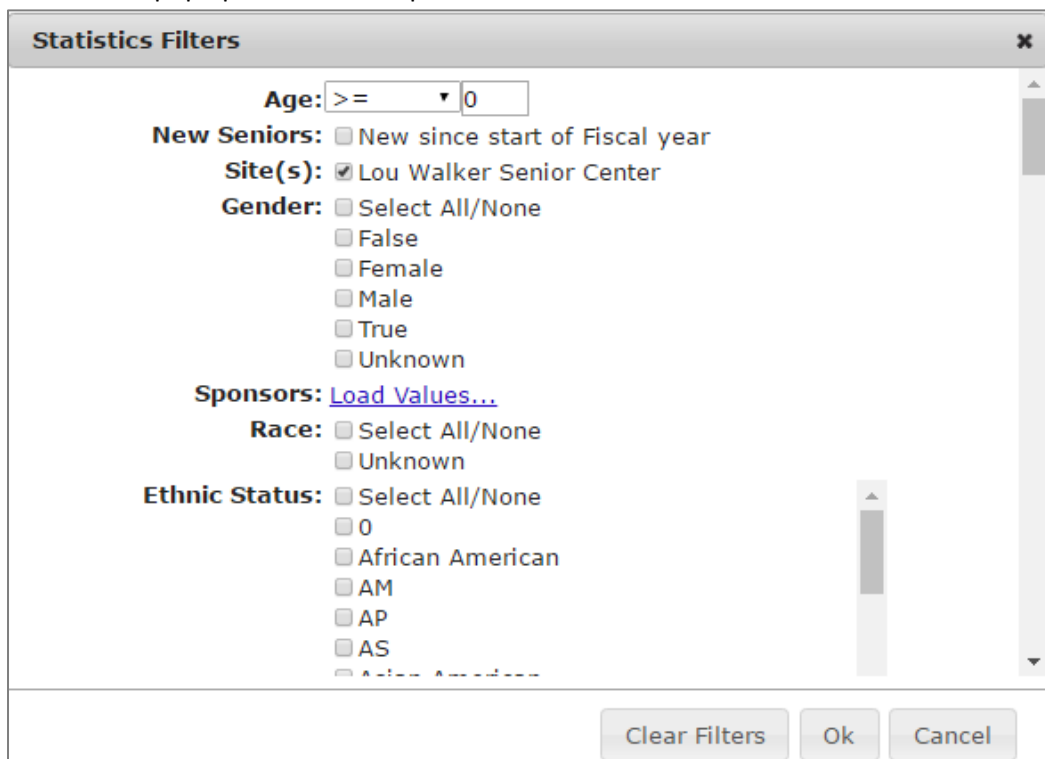
The Custom Range link will display this calendar. Set the date range you want data for.

6. After selecting the desired date range, you can set filters to select the specific items you would like your report to display. Click the FILTERS icon at the top of the window.



The screenshot shows the 'Event Statistics' window. At the top, there is a 'Close Window' button and the user's name 'Sharon Daugherty'. The main title is 'Event Statistics'. Below the title, there are three icons: 'Filters' (a funnel), 'Settings' (a gear), and 'Columns' (a table). A red arrow points to the 'Filters' icon. On the left side, there are radio buttons for 'Event Statistics' (selected), 'Event', and 'Occurrences'. Below these, there is a list of date ranges: 'Today', 'Yesterday', 'This Week', 'Last Week', 'This Month', 'Last Month' (highlighted in red), 'This Year', 'Last Year', 'This Fiscal Year', 'Last Fiscal Year', and 'Custom Range...'. To the right of the date ranges, there is a text box that says 'Events which took place between 10/01/2016 and 10/31/2016'. Below this, there is a 'Filters:' section with 'Age: >= 0' and 'Site(s): All'. At the bottom right, there is a 'Generate Statistics' button.

7. The FILTERS pop up window will open.



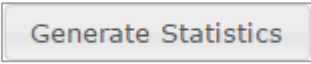
The screenshot shows the 'Statistics Filters' pop-up window. It has a title bar with 'Statistics Filters' and a close button. The window contains several filter sections: 'Age' with a dropdown set to '>=' and a text box with '0'; 'New Seniors' with a checkbox 'New since start of Fiscal year'; 'Site(s)' with a checked checkbox 'Lou Walker Senior Center'; 'Gender' with a 'Select All/None' checkbox and radio buttons for 'False', 'Female', 'Male', 'True', and 'Unknown'; 'Sponsors' with a 'Load Values...' link; 'Race' with a 'Select All/None' checkbox and radio buttons for 'Unknown', '0', 'African American', 'AM', 'AP', 'AS', and 'Asian American'; and 'Ethnic Status' with a 'Select All/None' checkbox and radio buttons for '0', 'African American', 'AM', 'AP', 'AS', and 'Asian American'. At the bottom, there are three buttons: 'Clear Filters', 'Ok', and 'Cancel'.

8. Select each item you would like to generate statistics for; these items will be displayed on your report.
9. Click OK to set the filters you have chosen for this report. If you wish to start over, click CLEAR FILTERS to return to the default settings, or CANCEL to exit the filters window.
10. The SETTINGS icon is for creating the layout and display of your report
11. The COLUMNS icon allows you to customize the member specific information you would like displayed on the report (i.e. first name, last name, DOB, email address etc). You can determine what you want include based on how you plan to use the report.




Select Senior Fields [X]

- ☒ Full Name
- ☐ Date of Birth
- ☒ Home Phone
- ☐ ID
- ☐ SAMS ID
- ☐ Card ID(s)
- ☐ Name Title
- ☐ First Name
- ☐ Nickname
- ☐ Middle Initial
- ☐ Last Name
- ☐ Suffix
- ☐ Gender
- ☐ Age
- ☐ SSN
- ☐ Email
- ☐ Joined Date
- ☐ Cell Phone
- ☐ Residence

Clear Columns Ok Cancel

12. After setting your date range, filters, settings and columns, you have customized all of the data you wish your report to display. Click  to create your report.
13. The report will be generated on the next screen, displaying all of the related categories you selected, within the date range you indicated.

The top of the report screen displays output options; you can choose PRINT to produce a hard copy report, a PDF version of the report as displayed on screen, or you may export your report into an Excel file that is displayed in classic column/row format.

<div>    </div> <p>Event Statistics from 11/13/2016 to 11/19/2016</p> <p>Filters: Age: >=0 Site(s): All Ethnic Status: African American</p>					
Category	Duplicated	Unduplicated	60 and Over Guests	Under 60 Guests	Hours
Aquatics	258	127	0	0	240.50
Aquatics Fitness	102	61	0	0	114.50
Community Education	3147	813	0	0	28,586.83
Fitness/Exercise	1190	414	0	0	3,253.00
Health/Nutrition	81	59	0	0	67.50
Land Fitness	110	100	0	0	93.00
Life Long Learning	934	482	0	0	1,761.08
Meeting	17	17	0	0	34.00
Room Rentals	10	10	0	0	11.67
Social	307	167	0	0	1,504.75
Technology	248	125	0	0	297.83
Total Event Signins	6404	962	0	0	35,964.66
Total Swipes	1850	839			

Be prepared to save the PDF or Excel files on your PC.

All of the items listed in the category column are links that will allow you to see deeper detail. By clicking on an item, you will open a secondary report with specific information, using the items you selected in the columns feature. In the example below, the Aquatics category was selected, to display all activities in the aquatics category as set up by LWSC.

Event Statistics from 11/13/2016 to 11/19/2016					
Filters:					
Age: >=0					
Site(s): All					
Ethnic Status: African American					
Aquatics					
Event Name	Duplicated	Unduplicated	60 and Over Guests	Under 60 Guests	Hours
Adv Volleyball Team T/TH A706	34	23	0	0	59.50
Adv. Swim Lessons Mon and Wed A703	14	8	0	0	10.50
Adv. Water Aerobics T/TH A722	21	16	0	0	15.75
AM Open Swim M-TH A713	50	31	0	0	50.50
Begin Swim Lessons T/Th A704	16	8	0	0	12.00
Interm Water Fitness M/W A716	15	12	0	0	11.25
Intermediate Swim Lessons MW A702	20	10	0	0	15.00
M/W Beginning Swim A701	18	9	0	0	13.50
Multi-Level Water Fitness M/W A718	20	13	0	0	15.00
Open Exercise Mon and Wed PM A719	20	15	0	0	15.00
T/Th Arthritis Found Aquatics A724	30	21	0	0	22.50
Total Event Signins	258	127	0	0	240.50
View all Seniors in Aquatics					

You can use this information to identify the number of members that participated in aquatics activities during a specific block of time.

The UNDUPLICATED column displays the number of individuals that participated in the activities.

The DUPLICATED column displays the number of times members participated in a single event more than once (For example, 10 people who each attended an event three times would result in 30 duplicated events). This will help you gauge the popularity of different events. You can see more detail by clicking on the individual event to see how many times each member attended an event.

This secondary report can also be exported as a printout, a PDF or an Excel file.

You can also gather statistics on individual participants.

14. Click on an event (in the example below we will look at **Adv Volleyball Team T/TH A706**).
15. The sub report displays information on the individuals that participated in this particular event. The information displayed on the participants is based on the items you selected in the COLUMNS window when you set up your report.
16. The ATTENDANCE column displays the number of times each member participated in the same event; this is how the DUPLICATED count is generated (see previous page).



Event Statistics from 11/13/2016 to 11/19/2016

Filters:
Age: >=0
Site(s): All
Ethnic Status: African American

Adv Volleyball Team T/TH A706

	Senior	Attendance	Hours
1. 	Full Name: Ansari, Elayn Home Phone: 770-981-8901 First Name: Elayn Gender: Female Age: 68	1	1.75
2. 	Full Name: Barnes, Jean Home Phone: 770-714-1458 First Name: Jean Gender: Female Age: 78	2	3.50

This sub report can also be used for various purposes using the functions displayed above the statistics.

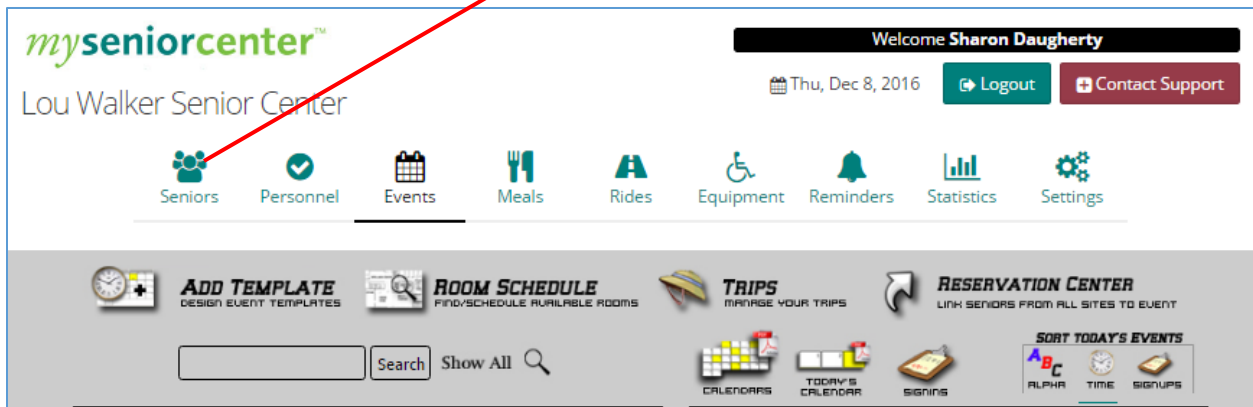
- You can select PRINT, PDF, or EXCEL export options
- The LABELS button allows you to print mailing labels for the members listed in this report
- CREATE GROUP allows you to create a group with just these members
- EMAIL allows you to generate an email that will be distributed to only those members listed
- CALL SENIORS allows you to schedule and place a robocall to the seniors in the report
- EVENT SIGNUP allows you to create a special event related to the interests of those in the report.

Although this example was specific to events, all reports generated in the statistics area of MSC will function in the same way.

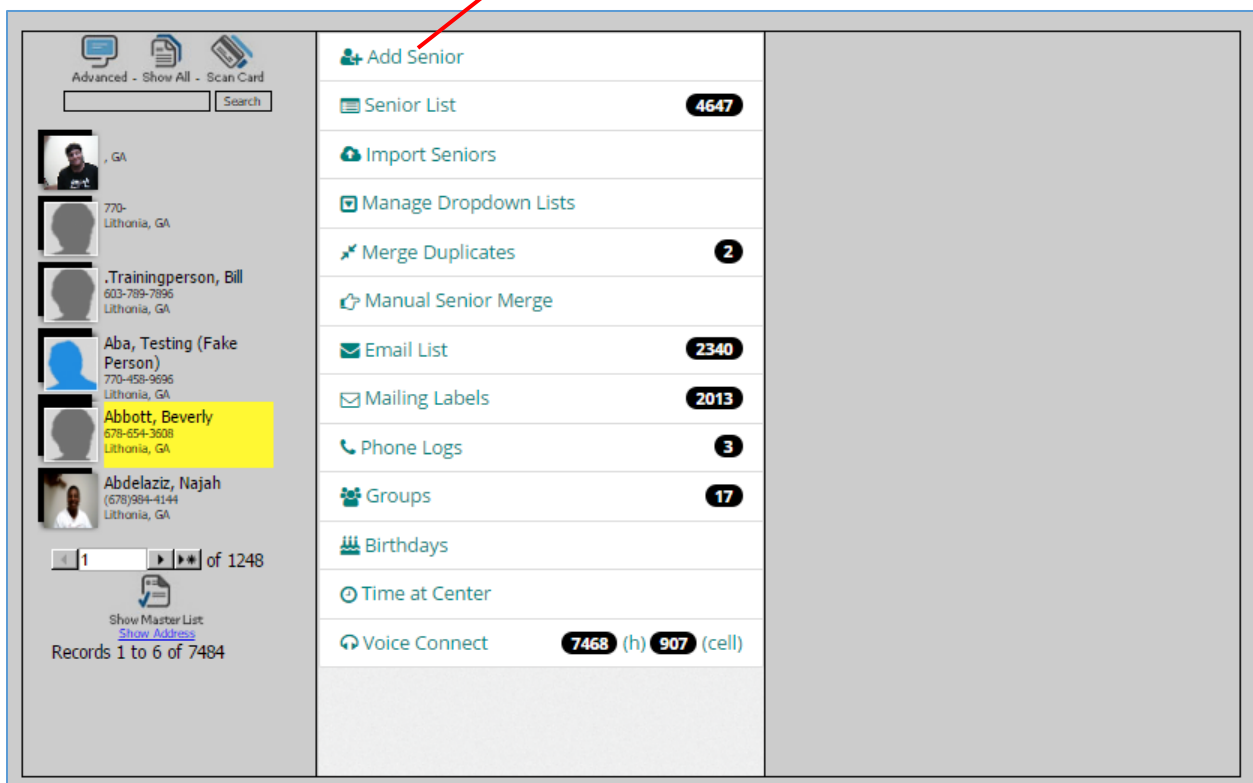
Adding Senior Members

Adding new members to your member database and editing their information is accomplished through the same window. To add a new member:

1. On the home screen, click the **SENIORS** icon



2. The member management window displays your current senior list (left), and the various functions you can perform in each member's file or for your entire membership roster (center). In the center window, click **ADD SENIOR**.



- Complete the popup form with all of the information you wish to include in the member's file.
- Click **ADD**

Add Senior to the Database

First Name	<input type="text"/> M.I. <input type="text"/>
Last Name	<input type="text"/>
Nickname	<input type="text"/>
Date of Birth	<input type="text"/>
Phone	<input type="text"/>
Cell Phone	<input type="text"/>
E-Mail	<input type="text"/>
Address Line 1	<input type="text"/>
Address Line 2	<input type="text"/>
City	<input type="text" value="Lithonia"/>
State / Province	<input type="text" value="GA"/>
Zip / Postal Code	<input type="text" value="30058"/>
Gender	<input type="text" value="Female"/>
Joined Date	<input type="text" value="12/8/2016"/>

ADD

[Click here to print a blank registration form.](#)

Type the Senior's First Name
Type the first name of the Senior .
Example: Walter, Marie, Joseph

Next →

- After clicking ADD, the additional information popup window opens; add any information you wish to the new member's file.
- Click SAVE to add the new member and close the form; click SAVE AND ADD NEW to save the new member and open a new blank form to add another new member.

MORE INFO FOR Jane Doe

<table border="1"> <tr> <td>Ethnic Status</td> <td><input type="text" value="Please Select"/></td> </tr> <tr> <td colspan="2" style="text-align: center;">Manage List</td> </tr> <tr> <td>Disabilities</td> <td><input type="text" value="none"/></td> </tr> <tr> <td colspan="2" style="text-align: center;">Add Remove</td> </tr> <tr> <td>Head of House</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> </tr> <tr> <td>Deceased</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> </tr> <tr> <td>Mailing List</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> </tr> <tr> <td>Seniors Lives Alone</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> </tr> <tr> <td>Lives in rural area</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> </tr> </table>	Ethnic Status	<input type="text" value="Please Select"/>	Manage List		Disabilities	<input type="text" value="none"/>	Add Remove		Head of House	<input type="radio"/> Yes <input checked="" type="radio"/> No	Deceased	<input type="radio"/> Yes <input checked="" type="radio"/> No	Mailing List	<input type="radio"/> Yes <input checked="" type="radio"/> No	Seniors Lives Alone	<input type="radio"/> Yes <input checked="" type="radio"/> No	Lives in rural area	<input type="radio"/> Yes <input checked="" type="radio"/> No	<table border="1"> <tr> <td>Allergies</td> <td><input type="text" value="none"/></td> </tr> <tr> <td colspan="2" style="text-align: center;">Add Remove</td> </tr> <tr> <td>Seniors Residence</td> <td><input type="text" value="Please Select"/> Manage List</td> </tr> <tr> <td>Meal Route</td> <td><input type="text" value="Please Select"/> Manage List</td> </tr> <tr> <td>Mailing Route</td> <td><input type="text"/></td> </tr> <tr> <td>P.O. Box</td> <td><input type="text"/></td> </tr> <tr> <td>E-mail</td> <td><input type="text"/></td> </tr> <tr> <td>Emergency Name</td> <td><input type="text"/></td> </tr> <tr> <td>Emergency Relation</td> <td><input type="text"/></td> </tr> <tr> <td>Emergency Phone</td> <td><input type="text"/></td> </tr> </table>	Allergies	<input type="text" value="none"/>	Add Remove		Seniors Residence	<input type="text" value="Please Select"/> Manage List	Meal Route	<input type="text" value="Please Select"/> Manage List	Mailing Route	<input type="text"/>	P.O. Box	<input type="text"/>	E-mail	<input type="text"/>	Emergency Name	<input type="text"/>	Emergency Relation	<input type="text"/>	Emergency Phone	<input type="text"/>
Ethnic Status	<input type="text" value="Please Select"/>																																						
Manage List																																							
Disabilities	<input type="text" value="none"/>																																						
Add Remove																																							
Head of House	<input type="radio"/> Yes <input checked="" type="radio"/> No																																						
Deceased	<input type="radio"/> Yes <input checked="" type="radio"/> No																																						
Mailing List	<input type="radio"/> Yes <input checked="" type="radio"/> No																																						
Seniors Lives Alone	<input type="radio"/> Yes <input checked="" type="radio"/> No																																						
Lives in rural area	<input type="radio"/> Yes <input checked="" type="radio"/> No																																						
Allergies	<input type="text" value="none"/>																																						
Add Remove																																							
Seniors Residence	<input type="text" value="Please Select"/> Manage List																																						
Meal Route	<input type="text" value="Please Select"/> Manage List																																						
Mailing Route	<input type="text"/>																																						
P.O. Box	<input type="text"/>																																						
E-mail	<input type="text"/>																																						
Emergency Name	<input type="text"/>																																						
Emergency Relation	<input type="text"/>																																						
Emergency Phone	<input type="text"/>																																						

About the Membership Management Page

The screenshot displays the Membership Management Page with a top navigation bar and a main content area divided into three sections.

Top Navigation Bar: Contains icons and labels for Seniors, Personnel, Events, Meals, Rides, Equipment, Reminders, Statistics, and Settings.

Left Sidebar: Features a search bar with "Advanced - Show All - Scan Card" options. Below the search bar is a list of members with profile pictures and names: "Lithonia, GA 30058 770-", ".Trainingperson, Bill 603-789-7896 Lithonia, GA", "Aba, Testing (Fake Person) 770-458-9696 Lithonia, GA", "Abbott, Beverly 678-554-3608 Lithonia, GA", and "Abdelaziz, Najah (678)984-4144 Lithonia, GA". A pagination bar shows "1 of 1248" records. At the bottom, there are links for "Show Master List" and "Show Address", and a note "Records 1 to 6 of 7485".

Main Content Area: The top section shows a profile for "Lithonia, GA 30058 770-" with an "Age: ?" field. Below this is a grid of 16 icons representing various services: EVENTS, VIEW EVENTS, RIDES, TRIPS, PAYMENTS, STAFF HOURS, EQUIPMENT, MEALS, ADD PHOTO, ASSIGN CARD, REMINDERS, NOTES, GROUPS, STATISTICS, and LOSS. Each icon has a corresponding label below it.

Right Sidebar: Contains three sections: "Contacts" with an "Add Contacts" link, "NOTES" with a "CLICK HERE TO ADD NOTE" link, and "SERVICES" with a "CLICK HERE TO ADD SERVICE" link. The "NOTES" section shows a list item: "1. 10/13/2016 - General Information - SILVER SNEAKERS".