

Hertz[®]

2015 ISSUE 1
hertz.com

FREEDOM ON WHEELS

HERTZ HOLIDAYS NEWSLETTER



Gold Plus Rewards
JOIN FOR FREE!

Exclusive offers
Page 12

SPECIAL
ROAD TRIPS
FOR 2015

Where's next
for you?
Pages 4-5



HERTZ COLLECTIONS

A Car for Every Journey

Hertz expanded its exclusive Dream Collection in Europe with new stunning models

The Hertz Dream Collection in Europe gives people the opportunity to experience some of the most famous and desirable brands in elite motoring.

From special reservations channels to being greeted by a Hertz representative at the pick-up point, we ensure that whisking away and driving a car of your dreams will be an unforgettable pleasure.

The Dream Collection is available in selected participating locations across Belgium, France, Germany, Italy, Netherlands, Spain and the UK. Hertz also offers Dream Cars in the US.

DREAM COLLECTION



Other Collections around the World

Prestige Mercedes ML 350 BMW 320i Audi A5 Coupe Cadillac ATS Available in Europe, USA, Australia and New Zealand	Adrenaline/Fun Citroen DS3 Cabriolet Mini Cooper S Cabrio Toyota 86 GTS Ford Mustang Convertible Available in Europe, USA, Australia and New Zealand	Green Toyota Prius Fiat 500 Chevrolet Volt Available in Europe and USA	Family Ford S-MAX Auto Fiat 500L MPW Available in Europe	Outback Outback Land Cruiser Available in Australia
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For more information on Hertz Collections, visit www.hertz.com/collections.

NEWS & UPDATES

Presenting the Inaugural Hertz Drive Challenge



The young and driven, thirsting for a different sort of adrenaline rush, geared up and took to the streets in what was Singapore's first drive challenge for tertiary students. On 13 September 2014, the Hertz Drive Challenge (powered by Campus.sg) saw five student teams battling it out at four pit-stop challenges across the island, vying to win a 7-day 6-night adventure to Gold Coast! Team "Jerrold and Friends" emerged victorious and had an awesome road trip with unforgettable activities such sky-diving, exhilarating jet boating and Dreamworld thrill rides from 19 to 24 November 2014 last year.

Watch the video here!

www.bit.ly/chopetheroad

Hertz Drive Challenge
#ChopeTheRoad

Scan to find out more!

www.bit.ly/YoungRenter

Australia: Young Renters Specials

Are you aged 21 - 24 and looking to rent a car in Australia? From now till 30 June 2015, enjoy 10% off when you rent a standard Hertz car at participating locations in Australia. PLUS get more savings with our Young Renter Bundle that comes with Mobile Wi-Fi Hotspot, 1 additional driver and young renter surcharge - all at A\$13.20/ day! Quote **CDP 2038994** at time of reservation to enjoy this special offer!

For Your Car Rentals in Asia, Business or Leisure

To book, please contact our reservation centre. (Details on Page 12)

We are the **Most Awarded** Car Rental Company in Asia



TTG Travel Awards
Travel Hall of Fame



Trip Advisor's 2014
Travelers' Choice Award
Favourite Car Rental Agency



ZAGAT 2013/2014
Best Overall Car Rental Company



FlyerTalk Awards 2014
Best Rewards Loyalty Program



Business Traveler Magazine's
Best in Business Travel Awards 2014
Best Car Rental Company in the World



Global Traveler 2014
Best Car Rental Company



Recommend Magazine
Readers Choice Awards 2014
Best Travel Agent Support Car Rental Company



Frequent Business Traveler 2014
Best Car Rental Agency, Worldwide



Women's Choice Award 2014
Best Car Rental Service



TravelAge West Wave Award 2014
Highest Client Satisfaction



ROAD TRIPS FOR 2015

Too many destinations, too little time! It's not too late to plan. Add self-drive holidays to your 2015 resolutions! Read on for all the resources Hertz has prepared for you!



Left and Right Hand Driving Matrix

Created specially for Asian drivers, Hertz gives you an overview of the driving directions in 50 worldwide destinations. Scan this QR Code to download!



www.hertz.com/drivingmatrix

Hertz self-drive suggested itineraries

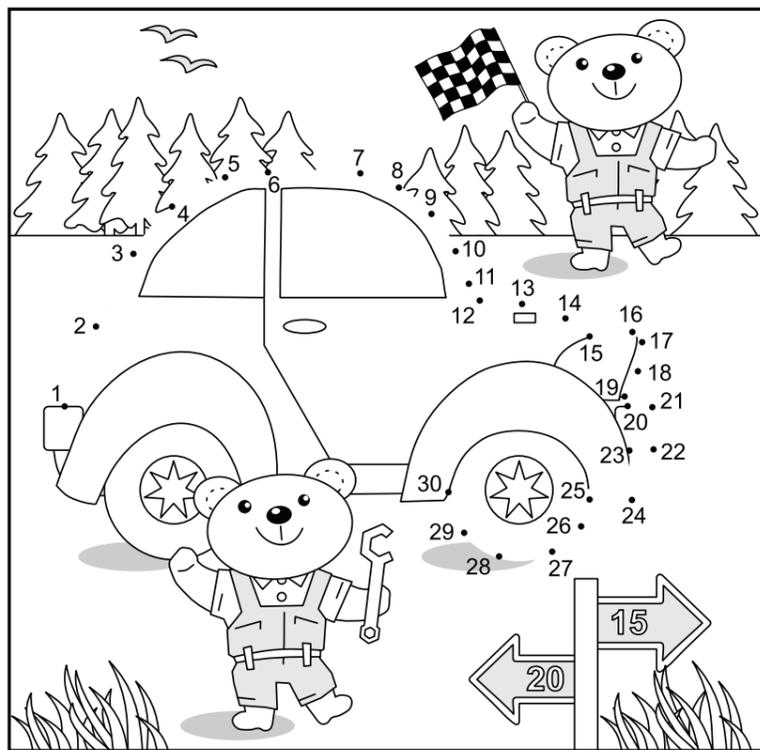
Let Hertz help you in the planning for your next self-drive holiday! Download some of our self-drive suggested itineraries by scanning this QR code!



www.hertz.com/drivingtips

KID'S CORNER

Let Hertz keep your little ones occupied with these fun and interactive activities while you plan your next self-drive holiday!



Connect the dots in order then colour the picture!



Which road should the driver take to arrive at the parking lot?

Baby & Child Seats

It is important that your child has the safest journey possible, therefore, Hertz offers a range of child safety seats that are suitable for babies and children. Avoid airline baggage charges and have our seats waiting for you. To add a child seat to your reservation, please book with us through our reservation centres.

Please note: Availability and costs vary by location. Legal requirements for child car seat use may vary by country. Child seats may not be suitable for all vehicles.

Infant Child Seat

For infants who are less than one year old and weigh up to 9 kg and up to 66cm in height. Infant seats must be installed rear-facing. These seats are designed to support a child's neck, back and spinal cord.



Child Seat

For children weighing from 8kg to 18kg and up to 101cm in height. Children who have outgrown an Infant Child Seat are encouraged to use these seats rear-facing until the child reaches the upper height and weight limits of the seat for rear-facing use.



Booster Seat

For children weighing from 18kg to 36kg. The belt-positioning booster seat must be used in seating positions equipped with lap and shoulder belts.



OUR SECRETS TO AN UNFORGETTABLE ROAD TRIP

— OF YOUR LIFE —



1 Pre-Trip Planning

A self-drive holiday is about freedom on wheels to go where you want and do what you like, at your own pace and with peace of mind. All in the privacy of your choice of vehicle and in the company of your loved ones.

Forget about scheduled departures and early wake-up calls. When you are in the driver's seat, you take control of your adventures. To help you prepare for your next self-drive holiday, we have prepared a handy and useful checklist which leads you from pre-trip planning to making car rental reservations to things you should look out for before and while on the road.

- Decide your holiday destination (Page 4 & 5)
- Explore Travel Fairs
- Check if you need International Driving Permit (IDP)
- Arm yourself with good, current maps for driving directions
- Plan your routes and allocate sufficient driving time between each destination
- Check the latest local weather and the local traffic conditions
- Join us for free for our exclusive member offers (Page 12)
- Find out if it is a Right or Left-hand drive (Page 4)

2 Making your Car Rental Reservation

- Book before departure to secure your car and rate
- Check out special offers (Page 11)
- Find out about our Insurance Coverage (Page 8)
- Decide from sedans, SUVs to MPVs - Hertz has a car for every journey (Page 2)
- Are you equipped with GPS Navigation? (Page 10)
- Do you need a Baby or Child Seat? (Page 6)
- Add a mobile wifi for convenient surfing while on the move (Page 9)

3 Picking Up Your Car

- Bring your Driving License and IDP (if necessary)
- Bring your Credit Card for payment at the counter
- Print out a copy of the Booking Confirmation for faster transaction
- Ensure additional driver(s) are listed on the Rental Agreement. They are to provide their Driving License too.
- Look out for Hertz Value Vouchers for more savings (Page 9)
- Ask for maps when available

4 Before You Hit The Road

- Familiarise yourself with the vehicle features and controls
- Know the number for Emergency Roadside Assistance
- Ensure you have a GPS Navigation and a charger or a printed route and map
- Ensure you have a fully charged mobile phone and a charger
- Bring along your favourite music CDs to play in the car
- Pack some snacks and drinks which can help driver to stay alert on the road
- Prepare some in-car amusements for children to keep them occupied (Page 6)
- Bring a camera for other passenger(s) to take scenic shots along the journey

5 On The Road

- Do you need sunglasses, sunblock, warm clothing or non-slip sole shoes?
- Adhere to the local speed limits and traffic laws
- Be aware of road signs
- Is there enough fuel? Some petrol stations have opening hours, hence, plan ahead for fuel stops
- Have you rested enough to continue the journey? Take turns to drive if there are more than 1 driver
- Watch out for wandering animals especially at dawn and at dusk
- Do not pick up Hitchhikers, under any circumstances
- If someone knocked onto your car, drive to the nearest public area and call for police assistance.

DRIVE WITH EASE with Hertz Protection Plans & Value-adds!

At Hertz, we want you to know the facts before you rent. There are a lot of misconceptions and misunderstandings about coverage on your rental cars these days, but one thing is certain: not knowing exactly what you are covered for, could have a significant financial impact. The following information is designed to give you some important facts and help keep you from taking unnecessary chances.

AUSTRALIA

	PROTECT EVERYTHING Premium Cover (PC)	PROTECT THE CAR			PROTECT OTHERS + MY STUFF Personal accident & personal effects (PA/PE)	PROTECT ON THE ROAD Premium roadside assistance (PRAC)
		Maximum Cover (MAX)	Accident Excess Reduction (AER)	Glass & Tyre (G&T)		
• Waives your liability for damage to the vehicle (up to excess amount)	✓	✓	✓			
• Waives your liability for loss/theft of the vehicle (up to excess amount)	✓	✓	✓			
• No excess to pay for any damage to glass & tyre	✓	✓		✓		
• Single Vehicle accident excess buy out (applicable to metro, country and remote locations)	✓	✓				
• No excess to pay for any damage to vehicle	✓					
• No need to claim via other provider if damage is to vehicle	✓					
• Cover for death or injury to you or your passengers	✓			✓		
• Cover for medical and hospital expenses	✓			✓		
• Cover for loss of or damages to possessions in vehicle	✓			✓		
• Assistance if you lose the keys or can't access the vehicle	✓					✓
• Assistance if you run the battery flat	✓					✓
• Assistance if you run out of fuel	✓					✓
• Flat tyre mounting service	✓					✓

USA/CANADA

	Complete	Standard	Basic
🚗 Protect the Car (LDW)	✓	✓	✓
👤 Protect Me (LIS)	✓	✓	
👤 Protect Me From Uninsured (UMP)*	✓	✓	
👤 Protect Others + My Stuff (P&P)	✓		
🚚 Premium Emergency Roadside Service (PERS)	✓		✓
	<ul style="list-style-type: none"> • Zero financial responsibility for the rental vehicle • No out-of-pocket expenses • Protect good standing with your insurance company • Liability and uninsured/underinsured motorist coverage up to \$1 million • Coverage for property loss & accidental injury/death for you & your passengers • 24-hour roadside assistance for: Lock outs/lost keys, dead battery, flat tire, travel interruption, etc. 	<ul style="list-style-type: none"> • Zero financial responsibility for the rental vehicle • No out-of-pocket expenses • Liability and uninsured/underinsured motorist coverage up to \$1 million 	<ul style="list-style-type: none"> • Zero financial responsibility for the rental vehicle • 24-hour roadside assistance for: Lock outs/lost keys, dead battery, flat tire, travel interruption, etc.

* Available only after purchasing LIS.

EUROPE (UK)

	PROTECT EVERYTHING	PROTECT THE CAR				PROTECT OTHERS + MY STUFF PI Personal Insurance	PREMIUM EMERGENCY ROADSIDE SERVICE
		CDW Collision Damage Waiver	TP Theft Protection	G+T Glass & Tyres	SC Supercover		
• Waives your liability for damage to the vehicle (up to excess amount)	✓	✓					
• Waives your liability for loss/theft of the vehicle (up to excess amount)	✓		✓				
• No excess to pay for any damage to windows or tyres	✓			✓			
• No excess to pay for any damage to the vehicle	✓					✓	
• No need to claim via other provider	✓	✓	✓	✓		✓	
• Cover for death or injury to you or your passengers	✓				✓		
• Cover for medical and hospital expenses	✓				✓		
• Cover for loss of or damages to possessions in vehicle	✓				✓		
• Assistance if you lose the keys or can't access the vehicle	✓					✓	
• Assistance if you run the battery flat	✓					✓	
• Assistance if you run out of fuel	✓					✓	
• Contamination of fuel	✓					✓	

May vary across countries in Europe.

For more information, contact your nearest Reservation centre. (Page 12)

Hertz Mobile Wi-Fi



Stay connected on the go with Hertz mobile Wi-Fi! A pocket-sized device, Hertz Mobile Wi-Fi enables customers to enjoy fully 24/7 internet connectivity anywhere at your destination, in your car, at your hotel, or a cafe, where ever you like!

Now you can access Facebook, Skype or Whatsapp and popular internet applications with our flexible and cost-effective mobile Wi-Fi packages.

Hertz Mobile Wi-Fi is currently available in the UK, Spain, the Canary Islands, Australia, New Zealand and Italy. To book and for more information, please visit www.hertz.com

Hertz Australia Value Vouchers



Introducing our new complimentary Australia Hertz Value Voucher for Queensland and Western Australia, enjoy more valuable savings at popular tourism attractions! We now have vouchers for Sydney and beyond, Melbourne and beyond, Perth and beyond and Queensland for you.

Get yours at www.hertz.com/auvouchers or scan the QR code below.



Safe Driving Tips for New Zealand



Stay connected on the go with Excited about your New Zealand self-drive holiday? Pre-trip planning is a breeze with this list of useful links such as unique driving tips, videos on safe driving, articles and mobile applications available for your download!

Visit www.hertz.com/nzplanning or scan the QR code.



The New NeverLost® GPS in USA

The award-winning in-vehicle system now offers even more customization capabilities for travellers along with new, breakthrough navigation tools for ease, convenience and personalization when planning trips in USA. For a rental charge of US\$14 per day or US\$196 (max 14 days), you can drive with confidence, no matter where you are in USA.

TOP FEATURES

-  **Hands-Free Calls**
For ease and safety on the road, pair with a smartphone to make and receive calls and access your contacts.
-  **Travel Guide**
Explore the city and discover local events.
-  **Weather, Flights & More**
Discover special events and local attractions and get access to weather and flight information.
-  **NeverLost Concierge**
Live concierge operators are available to help search destinations, build custom trips, and send route information directly to the NeverLost GPS.
-  **Companion App**
Stay connected with the NeverLost Companion app to sync favorites, explore the area, and search for destinations from any locations.
-  **My Favorites**
Enter download codes or use the USB flash drive to access trips built in advance.
-  **Contact Hertz**
The device is programmed with all necessary Hertz phone numbers.
-  **Rental Record Info**
View current rental record information on the device.



Hertz NeverLost® Companion in USA

Free City Guides

Featuring Must See Destinations, Events, Neighborhoods, Tours, and more

My Favorites

Pick your favorite destinations and see them automatically saved in your city's folder

Send to the NeverLost GPS

Send your favorite destinations to your NeverLost GPS

Weather

Includes current weather and a 5-day forecast

Points of Interest

Popular destinations listed that include descriptions, color images and audio narratives

NeverLost.com

Login directly to NeverLost.com and synchronize your trips into My Favorites

Social Share

Share your location on Facebook, Twitter or email

Search

Find a specific city, address or attraction

Map

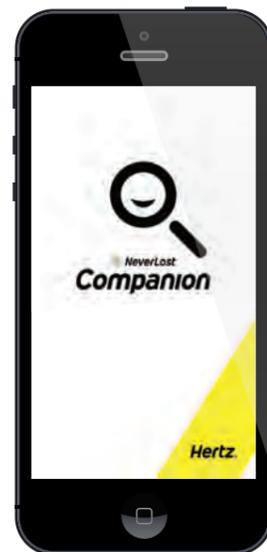
Pinpoints exact location, provides a walking and driving route, and reveals the distance

Augmented Reality

Provides a live display of attractions around you

NeverLost Concierge

Immediate Access for assistance, trip planning and directions



Why Book Hertz?

- ✓ **No Cancellation Charge**
Post pay only at counter pickup.
- ✓ **Young Fleet**
With low mileage and reliable performance, our range of latest model cars will make every journey a smooth and safe one.
- ✓ **Wide range of cars**
Choose from a wide fleet of modern cars from sedans to MPVs, SUVs and Convertibles to suit your every need.
- ✓ **Award Winning Hertz NeverLost® GPS**
Drive with confidence, no matter where you are. No more fumbling with maps, searching for street signs and asking for directions. There is less wasted travel time and gives you a complete peace of mind.
- ✓ **24-Hour Roadside Assistance**
Drive with peace of mind. Whenever and wherever you are in trouble with your car, we'll get you going as fast as possible.
- ✓ **Earn Mileage Reward**
Earn Frequent Flyer Miles with over 70 airlines worldwide for every qualifying rental.
- ✓ **Complimentary Hertz Gold Plus Rewards Membership**
The first class in car rental. Process reservation faster than before. No long queues. No unnecessary paperwork. Skip the bad weather.
- ✓ **Rent-It-Here, Leave-It-There**
With a strong network, you can enjoy the convenience, flexibility and freedom to rent a car from one location and return it at another.

How do you book ONLINE?

Renting a car has never been easier. Log on to www.hertz.com and you'll have all the information you need to get you started. In 4 easy steps, you can enter your travel itinerary, choose your desired car type and receive an instant confirmation. It's that easy! At www.hertz.com, you'll also find special offers, vehicle information, additional services, driving tips and more! Traditional Chinese, Indonesian and Thai languages are now available.

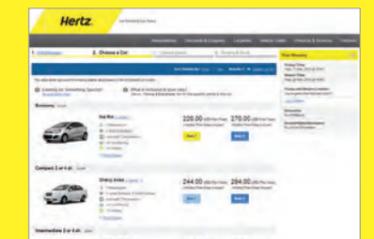
You can also book online through the Hertz Mobile App. To learn more, go to www.hertz.com/app



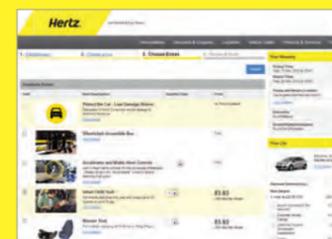
STEP 1
BEFORE YOU BEGIN
Make sure your country of residence is correct.



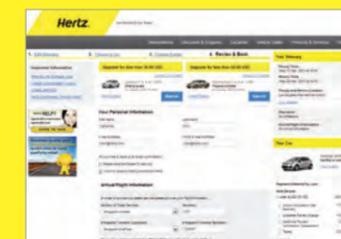
STEP 2
Plan your itinerary
Enter your desired car pickup and return locations, rental dates and discount code (if any).



STEP 3
Choose your Car
Choose the car that matches your requirements - number of passengers, suitcases, etc.



STEP 4
Choose Extras
Choose optional services to enhance your driving experience.



STEP 5
Review & Book
Enter your personal details including your frequent flyer membership number to earn frequent flyer miles!



CONFIRMATION
Your booking is confirmed instantly! Print out the page for your record.

Check out our special offers!

Ready to book a car? Enjoy special discounts and more at www.hertz.com/offers





Gold Plus Rewards

The fastest, easiest, most rewarding way to rent

Join us for FREE at www.hertz.com/goldcorp/asia

- ✓ The first class car rental service at over 3,000 locations worldwide
- ✓ Process reservation faster than before
- ✓ No long queues, no unnecessary paperwork
- ✓ Flexibility to change to another car model on the spot with Gold Choice
- ✓ Rich member benefits and exclusive member offers

4 Easy Steps To Pick Up A Hertz Car Via Gold Canopy



Board the Hertz Easy Access Bus* to our car park bay. (*only at selected destinations)



Look for your name and car parking bay number at the Hertz Gold Member Listing Lightbox



Proceed to your allocated parking bay and collect your car.



Briefly stop by the exit gate to show your driving license before leaving.

*Hertz Gold Plus Rewards is currently available to residents in Bangladesh, Bhutan, Brunei, Cambodia, China, Hong Kong, India, Indonesia, Laos, Macau, Malaysia, Mongolia, Myanmar, Nepal, Pakistan, Philippines, Singapore, South Korea, Sri Lanka, Taiwan, Thailand and Vietnam.

Hertz Gold Plus Rewards Offer

ASIA

1 FREE DAY*
PC# 100505

Terms & Conditions
Valid on Compact to Intermediate vehicles with minimum 3 days rental. Rate includes unlimited mileage, LDW (loss damage waiver) subject to excess but excludes tax, petrol, personal accident insurance, toll, drop off fees and other optional terms. Offer is valid at participating locations in Asia (excludes China and Japan). Gold Service is not yet available in Asia. Quote PC#100505 and your Hertz Gold Plus Rewards membership at time of booking.

Hertz Gold Plus Rewards Offer

AU/NZ

1 FREE DAY*
PC# 194670

Terms & Conditions
Valid on All Car Group vehicles with minimum 6 days rental in Australia and New Zealand. Quote PC# 194670 and your Hertz Gold Plus Rewards membership at time of booking.

Hertz Gold Plus Rewards Offer

AU/NZ

**A\$25/
NZ\$25 OFF***
PC# 194666

Terms & Conditions
Valid on All Car Group vehicles (exclude Collections) with minimum 4 days rental in Australia and New Zealand. Quote PC# 194666 and your Hertz Gold Plus Rewards membership at time of booking.

Hertz Gold Plus Rewards Offer

EUROPE

1 FREE DAY*
PC# 194563

Terms & Conditions
Valid on Mid-size and Above vehicles (Auto and Manual) with minimum 6 days rental. Participating locations in Belgium, Czech Republic, France, Germany, Italy, Luxembourg, Netherlands, Slovakia, Mainland Spain and UK. Quote PC# 194563 and your Hertz Gold Plus Rewards membership at time of booking.

Hertz Gold Plus Rewards Offer

USA/CA

1 FREE DAY*
PC# 194530

Terms & Conditions
Valid on All Car Group vehicles with minimum 6 days rental in USA and Canada. Quote PC# 194530 and your Hertz Gold Plus Rewards membership at time of booking.

* Other Terms & Conditions: Offers are valid at participating locations and for pickup on/before 31 December 2015 on Hertz Affordable Rates for self-drive rentals. Maximum one offer per rental and subject to availability. Offers have no cash value, and no other rates, discounts or promotions can be used concurrently. Offers apply to time and mileage charges only, and does not apply to taxes, fees and optional services. Hertz standard rental qualifications, rental periods and return restrictions in effect at time and place of rental as per applicable rate plan, terms and conditions apply. Hertz standard driver and credit qualifications for the rental locations apply. Standard blackout rates and minimum rental age apply. Reservations must be made at least 48 hours prior to departure. Hertz reserves the right to modify and/or cancel any offers without prior notice.

5 Easy Ways to Book Hertz

- 1 www.hertz.com
- 2 www.hertz.com/app
- 3 Your preferred travel agent
- 4 Email us!
- 5 Call us!

DOMESTIC RENTALS

Bangladesh	(88) 0171 156 6337	reservations@hertzbangladesh.com
Brunei	(673) 872 6000	hertz@brunet.bn
China	400 921 1138* (86) 21 2226 1700	reschina@hertz.com
Hong Kong	(852) 2525 1313	reserve@hertz.com.hk
India	(91) 22 44 22 2222	ocr.booking@orixindia.com
Indonesia	-	-
Japan	0120 489882* (81) 3 6204 3082	admin-jp@hertz.com
Malaysia	1800 883 086* (60) 3 7966 7000	enquiry@hertz.simedarby.com
Pakistan	0800 43789* (92) 800 43789	reservations@optimus.com.pk
Philippines	(63) 2 887 6651	reservations@hertzphilippines.com
Singapore	1800 734 4646* (65) 6734 4646	reservation.hertz@simedarby.com.sg
South Korea	(82) 2 797 8000	hyuna.joo@kt.com
Taiwan	-	-
Thailand	(66) 2 266 4666	reserve@hertzthailand.com
Other Countries	-	-

INTERNATIONAL RENTALS

(65) 6370 3388	reserve@hertz.com
(65) 6370 3388	reserve@hertz.com
400 921 1138* (86) 21 2226 1700	reschina@hertz.com
(852) 2525 2838	booking@hertz-gsa.com.hk
(91) 22 2921 0318	hertz@discovertheworld.co.in
(62) 21 521 2006	hertzgsa@discoverjkt.net
0120 489882* (81) 3 6204 3082	admin-jp@hertz.com
(60) 3 2715 8383	hertzgsa@discover-kul.com
0800 43789* (92) 800 43789	hertz.intl@optimus.com.pk
(63) 2 817 8165	hertzgsa@discovertheworld.com.ph
1800 370 3388* (65) 6370 3388	reserve@hertz.com
(82) 1600 2288	reskorea@hertz.com
(886) 2 2731 0377	hertzgsa@tpe.attinet.tw
(66) 2 634 1804	hertzgsa@mma.co.th
(65) 6370 3388	reserve@hertz.com

*Toll free numbers within the country only.