

#### INTRODUCTION

Carpet is everywhere! Whether it takes pride of place in a luxurious living room or fitted within an office, it sets the tone of any environment and fills empty space with character and color. Despite how popular carpet is it wasn't ever initially intended to end up on the floor.

The amount of choices of flooring available also comes with a huge variety of cleaning options. All with many claims and promises. However, through our many years of experience, we have found the best method is low moisture which is why our dry carpet cleaning system is at the core of our business being sold to the transport industry, hotels, facilities; cleaning businesses around

We will provide you with the complete Carpet Cleaning experience that you expect from professional carpet cleaners

Incite Cleaning gives you the highest standard of service in the care, cleaning, and restoration of your carpets

The single most important thing we can do for our customers is to have honesty and integrity at all times, both in our cleaning and our commitment to professional carpet cleaning services.

You can trust your carpets to Cleaning. We understand the value a fine carpet can represent.

Our approach to cleaning carpets combines old-world craftsmanship with new technology. Using patented tools and equipment designed specifically for cleaning carpets, our unique system utilizes the simple elements of air and water to provide the most thorough and effective, yet gentle cleaning. It's powerfully soft on your investment textiles.

Cleaning will pick up your carpets, clean it in our state-of-the-art plant, and deliver it back to your home. Or drop it off and pick it up yourself and save!

Value, Value, Value





## Our aim

Offer increased value to our customers.

Allow more time with your family.

Build long-term relationships with clients, employees; franchisees.

Help in creating homes and offices that are clean and functional.

Work to the best of our abilities utilizing all our expertise.

## What We Offer:

- Spot and Stain Removal
- · Carpet and Rug Cleaning
- Upholstery Cleaning
- · Pet Odor Removal
- · Deodorizer for Fresh Smell
- · Water Extractions for Geyser Bursts and Flooding.

**Our goal** is to be constantly at the forefront of today's carpet cleaning technology and smart chemistry, to provide you with the very best carpet cleaning at a reasonable cost. We have a full range of green carpet cleaning products.

We guarantee the finest cleaning service in the industry!

## **TYPES OF CARPET**

# **Nylon**

Nylon is continually being engineered to resist stains and abrasions, to be tougher and more durable. It is the most common material construction for carpets and can easily be dyed and printed on. the benefit of nylon is that it is hard wearing, however, due to the round construction it also magnifies soil and often makes carpets look dirtier than they are.

#### Wool

Wool and wool blends with its luxurious appearance and durability, wool is readily available and can be easily dyed. Often blended with synthetic fibers (e.g. 80/20) to create a harder wearing carpet this type of manufacture is used extensively in the production of many carpets you see now.

# **Polyester**

Polyester known also as pet, this is used in the manufacture of both spun and filament constructions. Polyester is strong and has great stain resistance, however, the downsides are that it crushes easily being used mainly in the low-priced carpet market.

# Acrylic

Acrylic old acrylic carpets have the disadvantage of pilling (small bubbles collecting on the surface) however over the years it has been developed to withstand some of these initial problems. It is difficult to dye but is washable and has the look and feel of wool.

# Polypropylene

Polypropylene possibly the most inexpensive option to produce carpet yarns. Polypropylene is difficult to dye and does not tend to wear as well as wool or nylon. Also referred to as olefin (where it is used to construct Berber carpets) it is mainly used in the construction of commercial grade low level loop carpets. These carpets have good stain resistance (with some varieties available on the market that can be cleaned with bleach) but oil-based agents can be difficult to remove.

# Gen4 carpet cleaning machine care and maintenance

Regular cleaning and maintenance will help keep the gen 4 machine to the highest standards, extend its life, retain its value and also quickly identifies any damage or wear. After each use of the machine we recommend you follow these steps:

The machine from its protective tray and gently place on its side.

Remove the rods to release the brushes.

Use a dustpan and brush remove any loose micro sponges from both brushes, and inside the casing. Tip if possible clean the machine a few hours (or even the next morning) after use. This gives the microsponges chance to dry out, making cleaning a lot easier. Note: we do however advise to clean brushes immediately after cleaning urine or contaminated areas.

Replace the brushes and store your machine in the protective tray until the next use.

storage

Please store your gen 4 in its protective tray or on its side — this prevents the brushes from being damaged.

ongoing care and maintenance

Brushes

If needed the brushes can be washed. To do this dip them into a bowl of warm soapy water (a very small amount of washing up liquid will do). Do not soak the brushes. For best results let them dry naturally in a cool, dry place and ensure they are completely dry prior to next use.

#### Cord

Aim to keep your cord untangled at all times — this prevents the risk of developing kinks or breaks.

#### Handle

Check your handle regularly — including tightening any screws when needed.





## Appearance

Don't forget to wipe clean the outside of your gen 4. A quick wipe down after use with a clean, damp cloth will keep your machine looking good.

#### Wheels

Keep wheels clean, making sure you remove any debris that may restrict movement.

## Regular servicing

At Cleaning we also provide servicing of machines. We arrange collection, service your machine, and complete an overall health check, which includes gear and brush checks, and then return the machine to you.

The motor within your gen 4 dry carpet cleaning machine has a 3-year warranty — and will automatically shut off if it overheats. If this happens, turn off the machine and leave to cool down.

# Benefits of the Dry Carpet cleaning system

Waterless cleaning — zero downtime. Carpets can be in use during and immediately after cleaning.

suitable for use on all carpet types including wool, sisal, and coir The products within the system have been independently tested and approved by wool safe

Suitable for both spot or deep cleaning in large or small areas Acts a pile lifter to restore crushed carpets

No risk of damage. The system is waterless so the risk of damp, color running, shrinkage, expansion, mildew and damp odors

Uses an environmentally responsible, non-toxic, and safe 100% biodegradable cleaning compound

Suitable for cleaning on raised access flooring

# **Tips to Maintaining your carpet**

## Blot Stains, Don't Rub Them

When a stain or spill first occurs, resist the urge to immediately start scrubbing. That'll only drive the stain down into the carpet. Instead, gently dab stains with a cleaning solution and a clean cloth, paper towel, or sponge

#### The Club Soda Process

First, pour club soda onto a clean cloth and blot the stain. If the stain appears lighter, repeat with more club soda. If that doesn't work, mix a one-to-one ratio of white vinegar and water, and pour it into a handheld spray bottle. Spray the solution onto the stained area, then wait 10 or 15 minutes for it to soak in. Next, press a clean, dry sponge down onto the saturated area to soak up the cleaning solution and the diluted stain.

## Dish Soap Cuts Grease

Greasy spills are some of the most difficult to remove from carpeting. Place a few drops of grease-cutting dish soap into a cup of warm water. Gently mix the solution to dissolve the soap.

Pour the solution into a spray bottle and soak the greasy stain then blot it up with a white cloth or paper towels Depending on the size

and age of the stain, you may need to repeat this treatment

#### Heat Hardened Wax

Burning candles in the house can result in wax dripping onto the carpet, where it quickly hardens and becomes embedded in the fibers. Its recommended that you heat the wax back to a semiliquid state in order to remove it. Place a white cloth over an iron box (use the "no-steam" setting). Then set the iron on top of the wax until it melts. Scrape off the softened wax with a butter knife.

## Hydrogen Peroxide to the Rescue

To remove any residual stain, apply full-strength hydrogen peroxide directly to the stain. The solution will immediately start to foam and fizz when it contacts the stain so don't be surprised. Wait a few minutes, then blot up the hydrogen peroxide and remaining stain with a white cotton cloth or paper towels.

# Deep-Clean Regularly

The very best way to keep carpeting looking fresh and new is to deep-clean it regularly use a steam cleaner. Steam cleaning involves using a cleaning solution under pressure injected deep into the carpet via water-jet nozzles. And the machine will also extract the cleaning solution along with the dirt and debris in the carpet.

The hot water and steam penetrate the carpet fibers all the way down to the backing to loosen any embedded soil, dust, or greasy deposits. The result is that your carpet will be cleaner than it has ever been.



# DRY CARPET CLEANING CLEANING & MAINTENANCE SERVICES

