

From: [Ryan Clark](#)
To: [Melissa Peebles](#)
Subject: Our Gift to You: Parts and Service Coupon
Date: Monday, May 08, 2017 11:11:51 AM

Hi Melissa,

It's been a while, so I wanted to make sure you knew about some of the new ways our ICS (Ipsen Customer Service) Team can support you and your furnace.

One of our new services is the [Quick Ship program](#). We stock many OEM replacement parts, and this program allows you to receive same- or next-business-day shipment for high-use parts. Keeping extra replacement parts on hand can also help you quickly return to production, which is why we offer several types of [Spare Parts Kits](#) – each designed to meet your specific needs.

If your furnace does go down or you need routine maintenance, Ipsen can help you get back up and running. We actively support and service any brand of atmosphere or vacuum furnace, so when you need to order parts, receive technical support or schedule service, call our Aftermarket Support Helpline at **1-844-Go-Ipsen**.

I've included a coupon for you ([download here](#)), which offers **up to 15% off parts and service orders** for both Ipsen and non-Ipsen equipment. Don't hesitate to give us a call for any of your service or support needs.

Best,

Ryan Clark

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