

Call. Message. Meet.

Streamline communications and make your job far easier.

RingCentral provides **a single app** that rescues teams from communications overload. Discover what's possible when technologies work together...



RingCentral[®]

The world of work is changing

We use more communications tools than ever before. Choices are more and more diverse as technology responds to new demands. Yet the harsh reality is, companies that rely on a series of disjointed technologies will be the ones that struggle to adapt with increased pressures and respond to new opportunities.



There's no one size fits all

The lines of how we communicate at work are increasingly being blurred as we gain access to more and more tools. A connected system enables every individual to work the way that suits them best at the same time as adapting to changing schedules and other work challenges.

9 in 10

employees agree **disjointed communications technologies** negatively affect workflow and job satisfaction.



There can be too much of a good thing

The average employee uses 36 cloud-based services in their daily routine. The more tools that exist, the more room there is for complexity. Consolidation of single function applications requires less administration, freeing up people to work more on what matters for the business.

69% of

knowledge workers spend up to 60 minutes a day navigating between apps - the equivalent of up to **32 wasted days per year**.



Work no longer takes place in a single location

We're an on-the-go society, work is no longer about where you happen to be but what capabilities you have access to. Cloud-based communications ensure people can always remain fully connected to systems anywhere they have a connection, without any compromises.

70% of

professionals work remotely at least one day a week. Over half feel they'd be more productive if they could **work outside the office**.



Customers are now calling all the shots

Good intent alone doesn't cut it. If you lack the capabilities and systems to match modern customer expectations, their experience will be far from adequate. A unified system enables you to respond based not on how you want to deal with a customer but on how they wish to interact with you.

92% of employees

say **a seamless communications platform** would make it easier to keep customers happy and improve their experience.

Communications work better together



“Even our international offices are on the same system”

“Meeting people from across the company is far more efficient”



“I’m just quickly checking in on my team’s performance”



“At least my conference call doesn’t need to break down too”



“I’m always fully connected to my company and customers”



“Wherever I have a connection, I’m in touch with my team”



“There’s no reason this can’t be my office right now”



“We’ve saved loads on consolidating costs and using time more effectively”

Kick bad communications habits

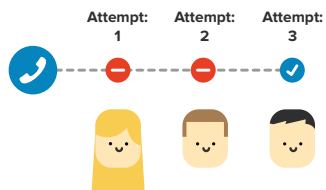
STOP



Disjointed communications when using separate phone systems for each location.



Callers reaching dead ends and busy lines when your agents are unavailable.



Wasting time going to and fro between the phone and different business applications.



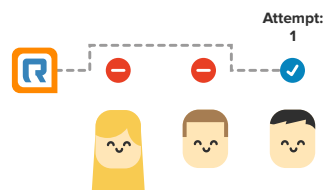
INSTEAD



Connect all phones, including international locations, to one central system.



Use a virtual receptionist to forward calls to available individuals and team members.



Integrate your phone system with tools, such as Office 365 and Salesforce, and streamline all actions.



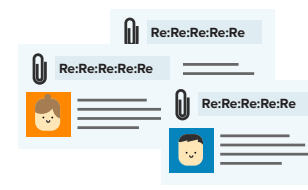
STOP



Logistical nightmares, long meetings and ineffective use of everyone's time.



Unmanageable email threads containing multiple buried attachments.



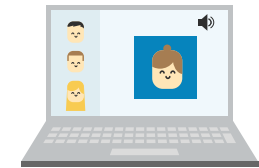
Extra administration and cost burdens from separate messaging and meetings platforms.



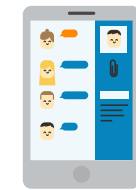
INSTEAD



Provide access to online meetings and eradicate unnecessary face-to-face interactions.



Organise all conversation threads and store shared files in dedicated team chats.



Combine all channels to make communications between teams and customers less of a juggling act.



Your communications, unified

A unified approach to communication and collaboration is the backbone to ongoing business success. Find out how you can call, message and meet from **a single application** — simply book a demo and let us take care of the rest.



ringcentraluk@ringcentral.com

www

ringcentral.co.uk



0800 098 8136

