



“ABD made my fertility treatment easy to navigate. I was able to get exactly the medication I needed, and it was always good to be able to speak to someone directly when I called. Also, the ABD staff were more personal and caring.”

Amanda Wertanen
mother, nurse, and former ABD patient



Unmatched Service, Results

proven

- 100% patient satisfaction
- 100% provider satisfaction
- 99% of patients recommend ABD
- 100% of providers recommend ABD
- \$4 million in patient assistance secured during 2015
- 99.8% on-time delivery of medications
- 100% success meeting patients' need-by dates for medication

Satisfaction results based on 2015 quality survey. Other results based on internal ABD data.



Reimagining Pharmacy Care, Inspired By You

Locations

Portland, Maine
Headquarters and Pharmacy
141 Preble Street, Portland, ME 04101

Chicago, Illinois
Regional Pharmacy
4580 Weaver Parkway, Warrenville, IL 60555

Hours of Operation

Portland (Eastern Time)
Monday–Friday, 8 a.m. to 6 p.m.
Saturday, 9 a.m. to 5 p.m.
Sunday, closed

Chicago (Central Time)
Monday–Friday, 8:30 a.m. to 6 p.m.
Saturday, 8:30 a.m. to 2 p.m.
Sunday, closed

Around-the-clock care: For urgent needs, ABD pharmacists are available at any time – 24 hours a day, seven days a week, 365 days a year.

Portland
Toll-Free: 877.814.8447
Local: 207.899.0939
Fax: 207.899.0968

Chicago
Toll-Free: 877.343.2597
Local: 630.357.2900
Fax: 630.357.2989

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Fertility Care, Inspired By You

FERTILITY

your team

Guiding Your Journey, From Patient to Parent



At Apothecary By Design, our experienced, compassionate team of fertility experts fully understands the ups, downs, and unknowns you may face on the journey to parenthood. And we're here to help you every step of the way.



Our team of experienced pharmacists, nurses, and patient care coordinators bring decades of experience to fertility care.

ABD pharmacists, nurses, and patient care coordinators bring decades of specialized expertise in a comprehensive range of fertility treatments. Your ABD team will work closely with your healthcare providers as an integral member of your care team. This close relationship helps to make your treatment process as supportive as possible.

Fertility treatment at ABD is compassionate *and* cost-effective. Our participation in patient assistance programs, and knowledge of coupon and rebate programs, enable us to significantly reduce the cost of fertility medications for many cash-paying patients – and is just another way we offer more care for less.

“The ABD team is amazing and patient-focused. On countless occasions you have gone out of your way for patients. Thank you to all your staff.”

IVF nurse coordinator

compassionate + experienced

Count on ABD

Here's what you can expect when you come to ABD for fertility services.

Access to all fertility medications.

We stock a complete portfolio of fertility products, and are in network with most insurance plans and manufacturer discount programs for self-pay patients.

Constant commitment. Throughout your treatment, your pharmacy team will provide information, educational materials, and counseling to help you understand your condition and treatment regimen, including how to self-inject and store your medicine, and how to identify and manage any side effects you may experience.

Real people and 24/7 support. Call ABD during regular business hours and you'll speak directly to a member of your pharmacy team in real time, because we don't believe in voicemail or keeping our patients waiting. Our on-call pharmacists are also available at any hour to help you with urgent needs.

Free, secure, overnight delivery. Your medication (including a sharps container, if needed) will be shipped via next-day service (such as FedEx or UPS), at no charge. In the rare case of weather delays or other disruptions, we do whatever we can to meet your needs.

