

Unmatched Service, Results

- 100% patient satisfaction
- 100% provider satisfaction
- 99% of patients recommend ABD
- 100% of providers recommend ABD
- \$4 million in patient assistance secured during 2015
- 99.8% on-time delivery of medications
- 100% success meeting patients' need-by dates for medication

Satisfaction results based on 2015 quality survey. Other results based on internal ABD data.

We deliver...



Reimagining Pharmacy Care

Inspired By You

Our Specialties

- | | | |
|------------------|--------------------|--------------|
| Cardiology | Growth Hormone | Oncology |
| Dermatology | Hepatitis | Transplant |
| Fertility | HIV | Rheumatology |
| Gastroenterology | Multiple Sclerosis | |



We commit...



Locations

Portland, Maine
Headquarters and Pharmacy
141 Preble Street, Portland, ME 04101

Chicago, Illinois
Regional Pharmacy
4580 Weaver Parkway, Warrenville, IL 60555

Hours of Operation

Portland (Eastern Time)
Monday–Friday, 8 a.m. to 6 p.m.
Saturday, 9 a.m. to 5 p.m.
Sunday, closed

Chicago (Central Time)
Monday–Friday, 8:30 a.m. to 6 p.m.
Saturday, 8:30 a.m. to 2 p.m.
Sunday, closed

Around-the-clock care: For urgent needs, ABD pharmacists are available at any time – 24 hours a day, seven days a week, 365 days a year.

Portland
Toll-Free: 877.814.8447
Local: 207.899.0939
Fax: 207.899.0968

Chicago
Toll-Free: 877.343.2597
Local: 630.357.2900
Fax: 630.357.2989

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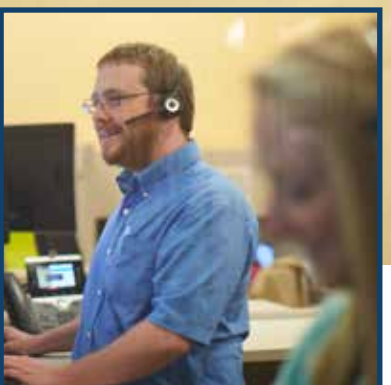
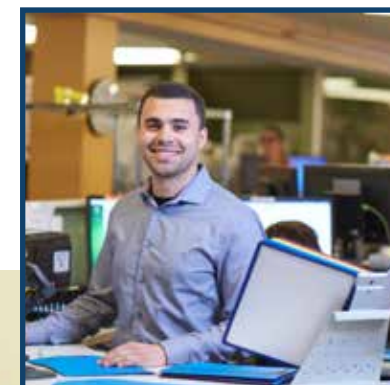
Reimagining Pharmacy Care, Inspired By You



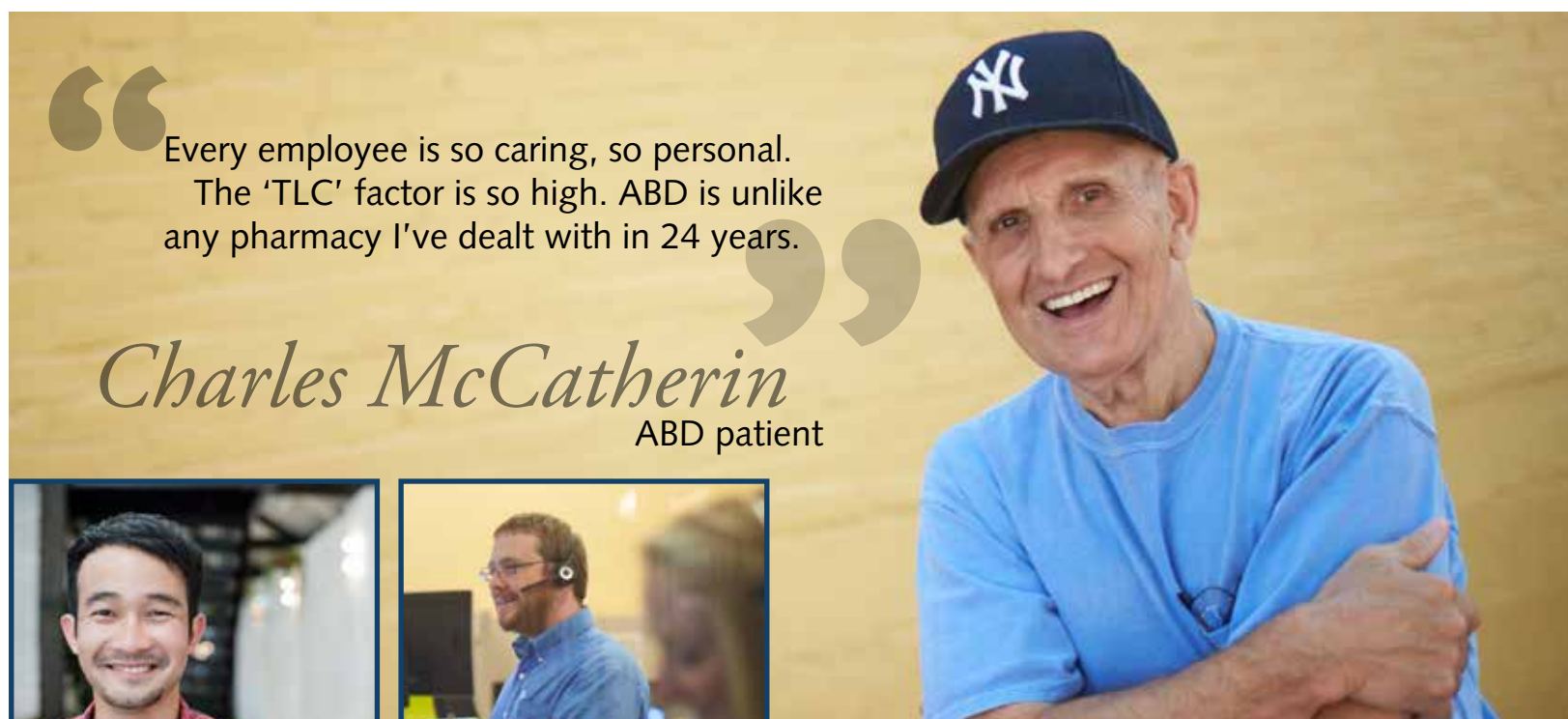
Apothecary By Design is a specialty pharmacy with a new vision for patient care.

A vision where individuals have access to advanced medications and care, in order to achieve the best possible health outcomes. Where healthcare providers, payors, and pharmaceutical manufacturers work together to put the patient first.

So we do things differently at ABD. From our employees, to our service, to our unwavering pursuit of quality, you'll notice the differences. After all, you inspired them.



We believe...



“Every employee is so caring, so personal. The ‘TLC’ factor is so high. ABD is unlike any pharmacy I’ve dealt with in 24 years.”

Charles McCatherin
ABD patient

We provide...

Comprehensive Services

- + Patient education and counseling
- + Ongoing, timely communication
- + Comprehensive benefits investigation
- + 24/7 clinical support
- + Financial assistance/copay assistance
- + Prior authorization management
- + Easy, “live” phone access to staff
- + Medication adherence support
- + Data management and reporting
- + Formulary compliance



**We are...
A Special Kind of Specialty Pharmacy**

Specialty pharmacy care is not only about what you do, but how you do it. And ABD does things differently because of three unique strengths.

Our people.

We choose the best employees, and organize them around specific disease states, so they're always deepening their expertise. We invest in our team over the long term, and create a rewarding professional environment. The result is that ABD clinicians form genuine, lasting connections with patients and providers, allowing them each to succeed.

Our service.

True to our entrepreneurial roots, we are problem-solvers, ready to go the extra mile to deliver a successful outcome. ABD hasn't needed to tear down barriers to exceptional service, because we never put them up. Red tape, phone trees – not our style.

Our quality.

ABD's quality assurance program begins with a foundation of good people doing the right thing. But we've gone further. We've voluntarily earned three national accreditations – one of only a handful of pharmacies in the country that hold these distinctions. We've even developed our own proprietary tools to enhance quality monitoring.



Our pharmacist team includes certified specialty pharmacists and experts who teach other clinicians.