



Supporting Healthcare Heroes and Patients With Impactful Dining Solutions During a Pandemic

Hospitality



In uncertain times, Unidine remains firm on upholding our high standards—and exceeding them throughout this pandemic. Unidine is committed to continuing dining operations without comprising our standards for quality food and one-of-a-kind hospitality. At one healthcare facility, our team baked "smile" cookies to surprise patients and bring a smile to their face. We also made exact replica puree cookies for any patients with a texture modified diet. The power of this simple gesture proved just how contagious a smile can truly be. Our attention to detail and sense of urgency motivates our team to continue providing exceptional service throughout this pandemic.

Culinary Innovation



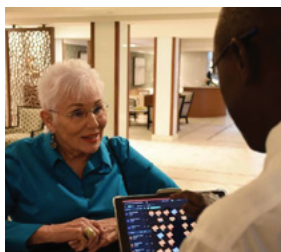
Culinary Innovation is the driving force behind every Hospitality experience we craft for our guests. You can see this in our dedication to providing welcoming atmospheres with an extraordinary warmth matched with our collective passion for delivering unforgettable dining experiences. This unifying concept guides and inspires each of us to thrive in every facet of our world-class dining services.

Team Members



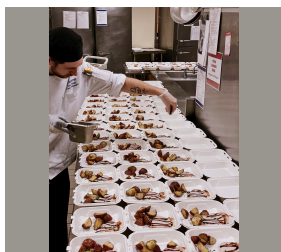
James Allen once said, "Adversity does not build character, it reveals it." The level to which our team members have stepped up during the COVID-19 pandemic illustrates this more so than any time in our company's history. At Unidine, our employees are our greatest asset, and every day we empower our teams to embrace an entrepreneurial spirit that is the founding principle of everything we do. No matter the challenge, we have the resources and tools to deliver innovative solutions that flex with our clients' needs. Unidine's regional staffing resources and the ability to move team members to support properties—at times overnight—has proven critical during the pandemic.

Management Systems



Our emergency preparedness systems were battle-tested throughout the past weeks and months and have not only withstood and supported daily or weekly changes, but have ensured residents' health in many instances. We have enhanced our contingency and disaster recovery plans, and implemented tools and processes that promote clinical excellence and allow us to ensure we are compliant with all requirements. As the nation begins the slow transition towards a new state of normal, Unidine is ready to address future epidemics, should COVID-19 return. No matter the challenge, our teams will be prepared to help you weather the storm.

Continuous Innovation



We deliver creative ways to engage and interact with our clients' customers and guests in a way that keeps everyone safe. At several of our healthcare locations, we have implemented convenient, pre-portioned packaged meals designed to be enjoyed at home. Unidine is dedicated to supporting frontline heroes with quality dining that accommodates their fast-paced environment along with the daily changes in the healthcare space. We've also built pop-up convenience stores with sundry and other grocery items to lend a hand and simply try and make life a little easier wherever possible. These are just a few examples of how Unidine team members are crafting innovative solutions for healthcare professionals during this crucial time.

Your partner, now and as we emerge from the crisis.

For additional information, visit [Unidine.com](https://www.unidine.com)

