

CUSTOMER SUPPORT

Please let us know if you have any questions or concerns, ideas, or information to share. Not only do we love sharing our knowledge of clothing and people, but we love to learn too. Feedback is always appreciated.

We offer free style consultations to get you started on your journey to find yourself through clothing. We're always available to help with whatever you need.

If you're the scheduling type, you can always reach out to make an appointment head of time - but know that each and every time you walk in, all of our services are available to you - every single time.

You can also reach out to schedule a shopping party or private consultation at the store as well. Email us at info@theartofstyleboutique.com...

1 FREQUENTLY ASKED QUESTIONS

1.1 I signed up for the newsletter but I haven't received anything - why?

Even though our emails are personal, content rich and written in-house directly from our creative director to you - we sometimes will get flagged as spam. Some email providers also have a promotions tab where they automatically sort away retail-related messages. To let us back into your main inbox, add info@theartofstyleboutique.com to your contact list - this will flag us as a trusted sender.

If you can't find our emails anywhere at all, reach out to us and we'll look at your account and make sure we've got the right address. Everyone makes typos sometimes. :)

1.2 I am interested in personal styling. Do I need to set up an appointment?

We always say that we are stylists first and foremost. That means that every time you walk into our store, we are there to provide you with as much or as little service as you desire - just tell us what you need. You can absolutely 'walk in' and receive full service styling anytime we are open. That said, if you're more of a planner, there are definitely some benefits to scheduling an appointment with us...

- We can pull looks for you ahead of time given the knowledge of your sizing + what you're looking for.
- We can pair you with the perfect stylist, or you can choose who you want to help you. Your stylist can then plan their day around your appointment and be 100% ready for you.
- You can schedule an 'after hours' appointment that fits into your busy life. Champagne provided :).

In our quest to dress the world to their highest potential, we are here to work around YOUR needs. Just tell us what works best for you. You can reach out via call, text or email for more information or to schedule a time.

1.3 If the item I want isn't available in store, can I purchase it through your website?

Our online shop represents exactly what we have in store - which means if we don't have for you there, we don't here either. The goods news is that you can always reach out to inquire about a special order. We will work with you case-by-case to get you what you need.

Also note that not all of our inventory is represented on the website - we can't sell online without photos! So if you can't find what you're looking for, call/text/email us - or swing by the store - for immediate assistance.

1.4 Do you ship overseas?

Yes! We make sure our pieces are enabled to ship all over the world. However, if the item is missing an HTS code, it may not allow international shipping methods. If you are having trouble purchasing, reach out to us via call / text / chat and let us what item you are trying to purchase so we can fix it.

1.5 How do I track my order?

CONTACT US

Name: *

Name

Company:

Company

Email: *

Email

CALL / TEXT :

CALL / TEXT

Subject: *

Subject

Message: *

Message

//
* Required fields

Send

MORE INFORMATION

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PAYMENT METHODS

We send a personalized email to every customer as soon as their item has shipped - there we link over the tracking page through EasyPost.
If you do not receive this email, reach out to us at info@theartofstyleboutique.com and we'll look into it.
And don't forget to check your spam / promotional folders. Sometimes our lovely emails get hidden away there.

1.6 I would like to return my online purchase - what do I do?

We want you to love everything you purchase from us. If you're unsure about what you've received, no matter the reason, we want to hear why! We are always here to offer styling tips, feedback on fit, and additional info on the pieces you bought from us.

If you decide that you don't want to keep your items, reach out to info@theartofstyleboutique.com with your name, order number and the styles you want to return. You can send your return to the following address:

21 W Hargett St
Raleigh, NC 27605
USA

As soon as we receive the items, we will issue an account credit under your name + send you a confirmation email. Unfortunately there is no way to apply this credit automatically to your online purchases, so you'll have to call us the next time you want to buy something - but don't worry, we're super friendly. :).

If the shipment you receive is missing items, or the items are damaged / incorrect, let us know ASAP so that we can issue you a return label. Full refunds are applied only under these circumstances.

SHIPPING

CUSTOMER SUPPORT

THE STYLE CONCIERGE

THE STYLE REGISTRY

WOMENS

MENS

ACCESSORIES

BRANDS

LOOKBOOK

LOCALE

OUR TERMS

DISCLAIMER

PRIVACY POLICY

PAYMENT METHODS

SHIPPING

CUSTOMER SUPPORT

THE STYLE CONCIERGE

THE STYLE REGISTRY

Stay in touch to get the latest updates, news and product offers via email

Your email address



DOWNTOWN RALEIGH | 21 W. HARGETT ST.

CALL / TEXT : **919.755.3333**

Email: **INFO@THEARTOFSTYLEBOUTIQUE.COM**



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